telcel

Android User Guide to install and activate your eSIM

Before you begin the installation

We highly recommend installing and activating your eSIM only after arriving at your destination in Mexico.

1

Make sure your device

is eSIM-compatible and is not locked to any carrier before installing it.

2

Make sure you have a stable Internet connection

to ensure proper installation and activation.

3

Do not delete your eSIM

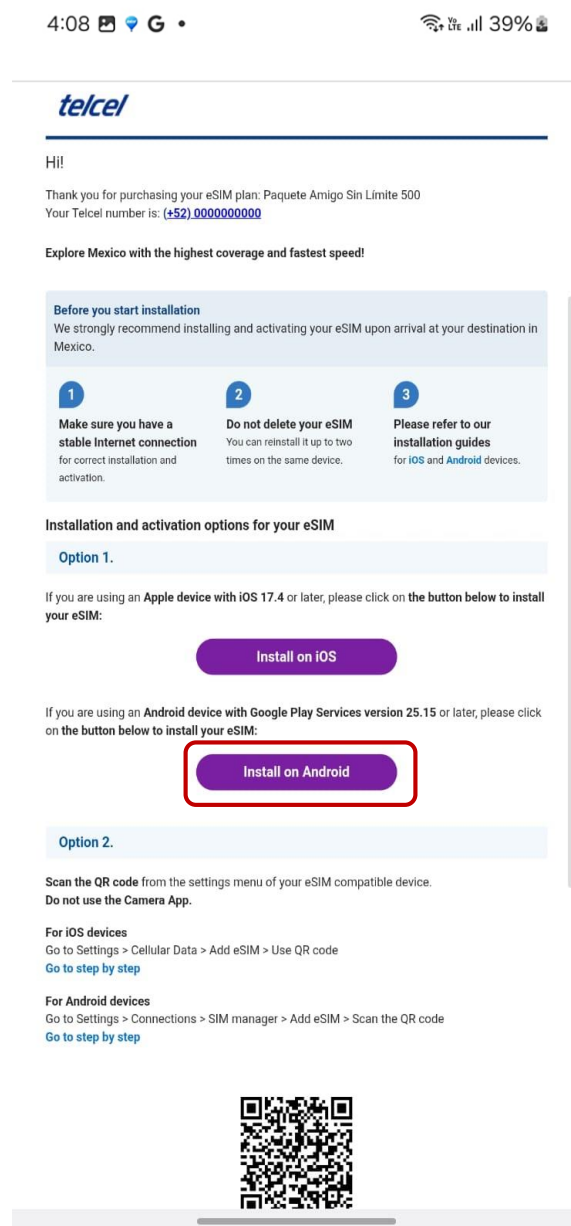You can only reinstall it up to two times on the same device.

4

If you are installing the eSIM using the QR code, make sure to display it on another device or print it so you can scan it.

You received this QR code by email or you can find it directly on **Mi eSIM Telcel** portal.
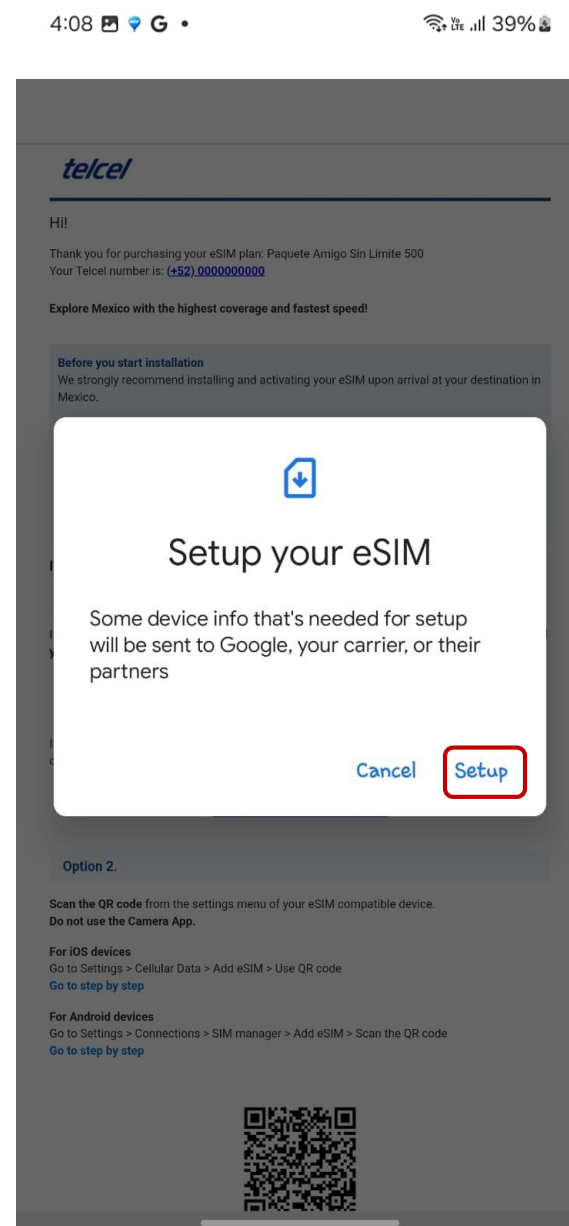
Installation and activation with a single touch

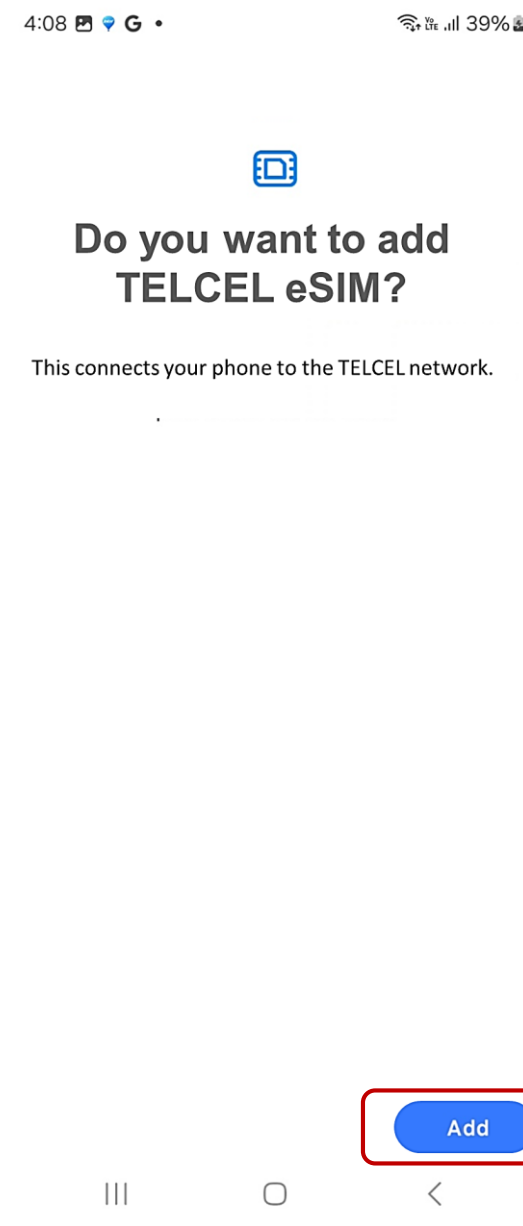**Activate eSIM**

How to install and activate your Telcel eSIM:

1.
Open the email Your eSIM is ready! - Activation Guide on the device where you will install the eSIM and tap the "Install on Android" button
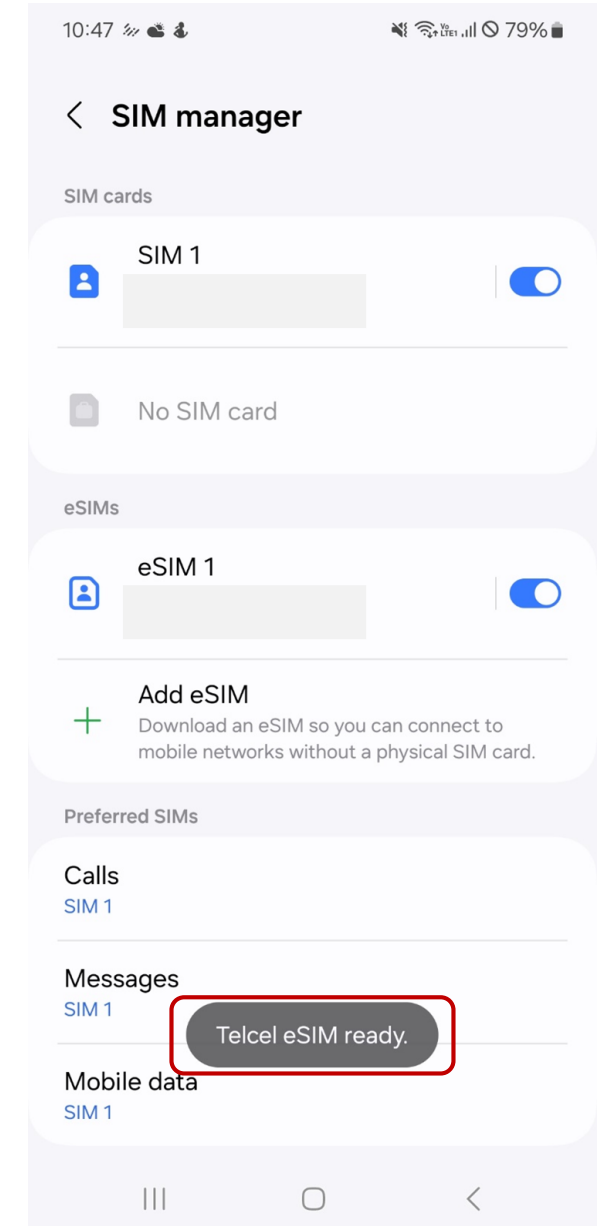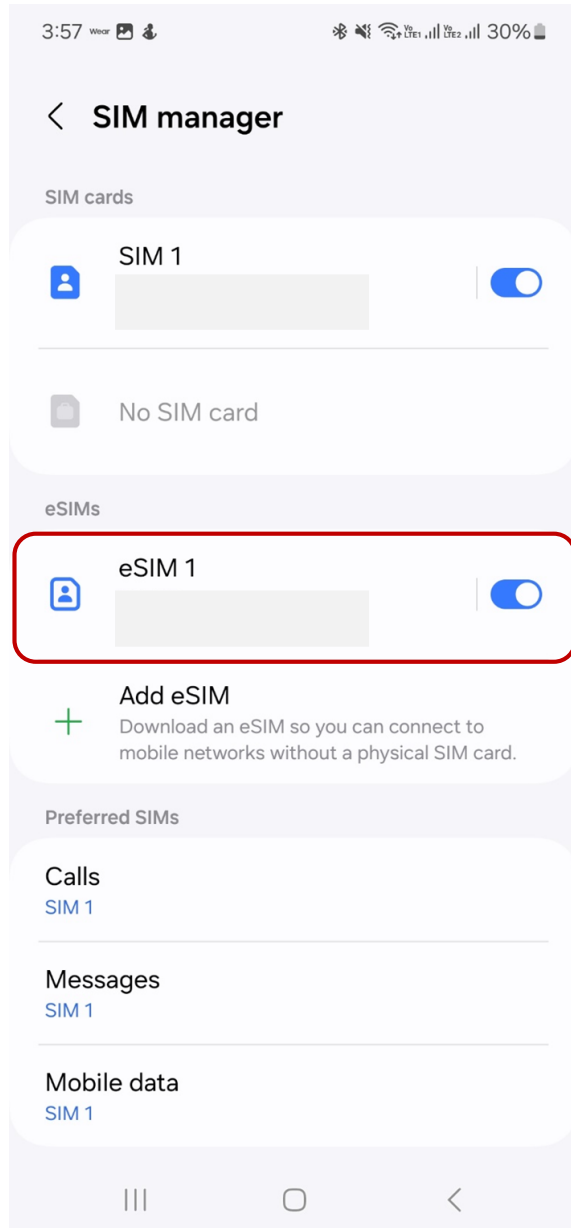

2.
Tap "Setup" option

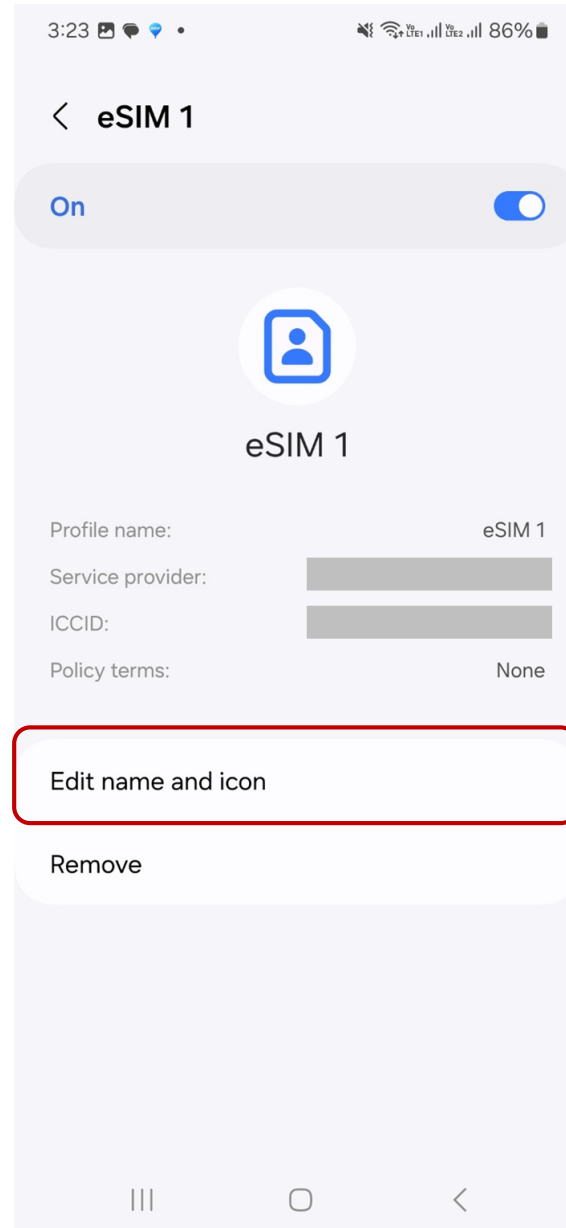**3.**
Tap Add to start the installation process of your eSIM

4.
Your eSIM is now active

Guía de instalación de eSIM en Android
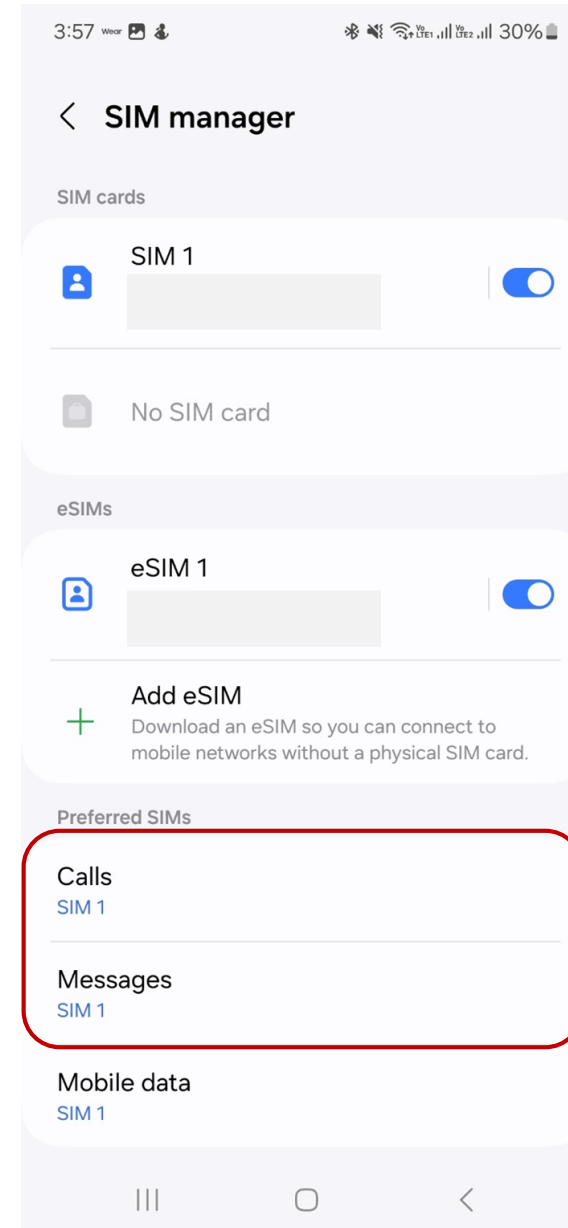
5.
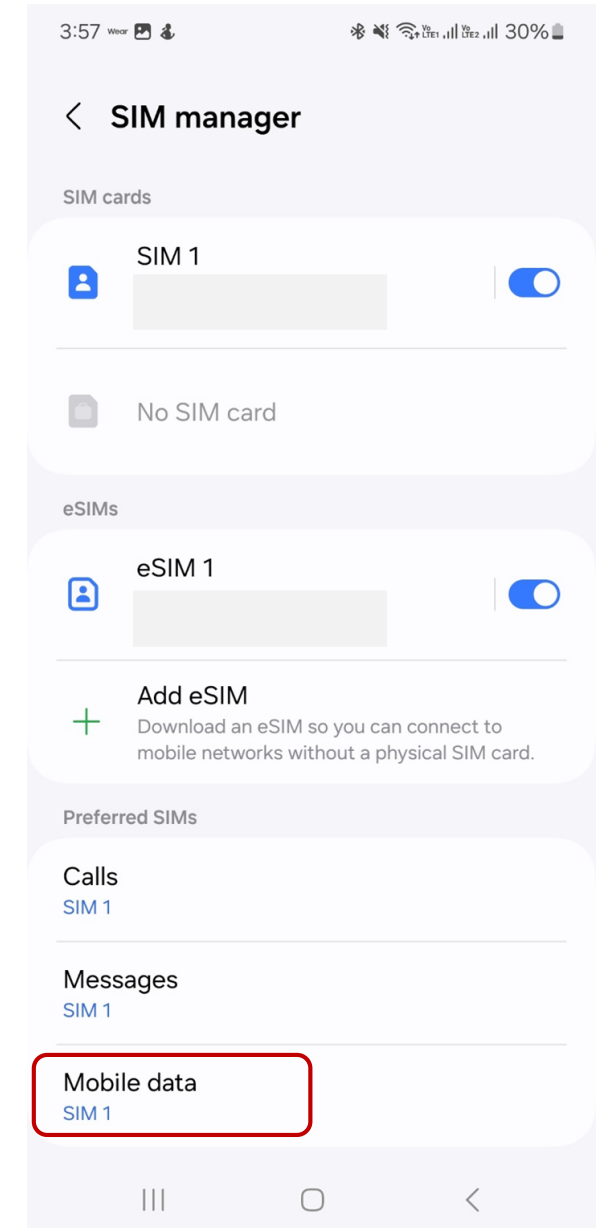**Select** your new eSIM from Telcel

6.
Tap name and icon to edit it and **give it a name** for identification
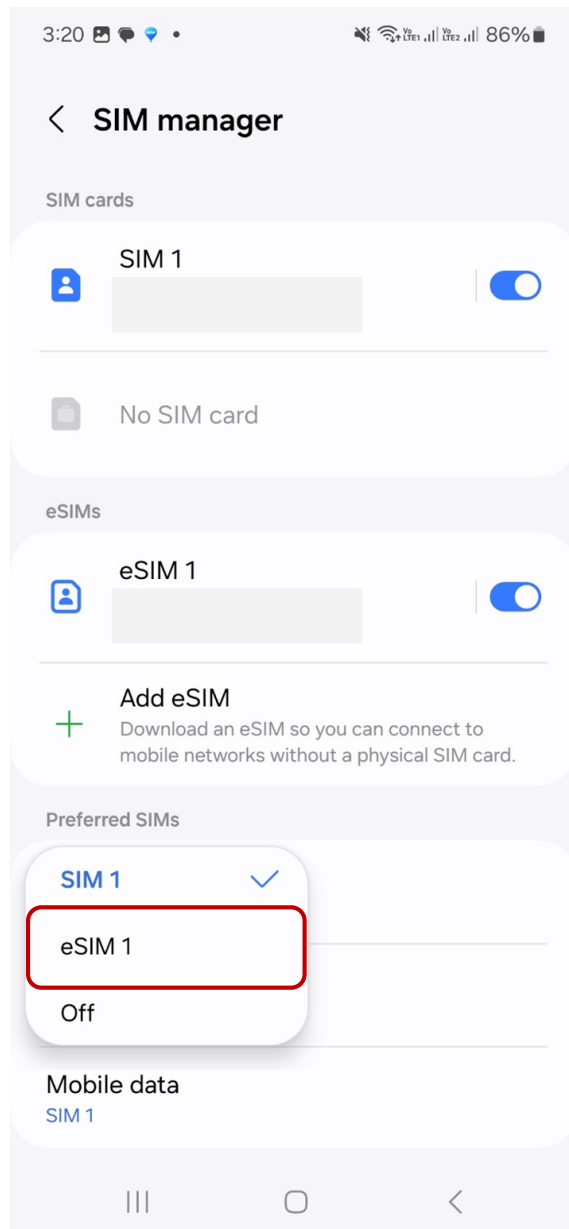
7.
Select your Primary line as your preferred line **for Calls and Messages**
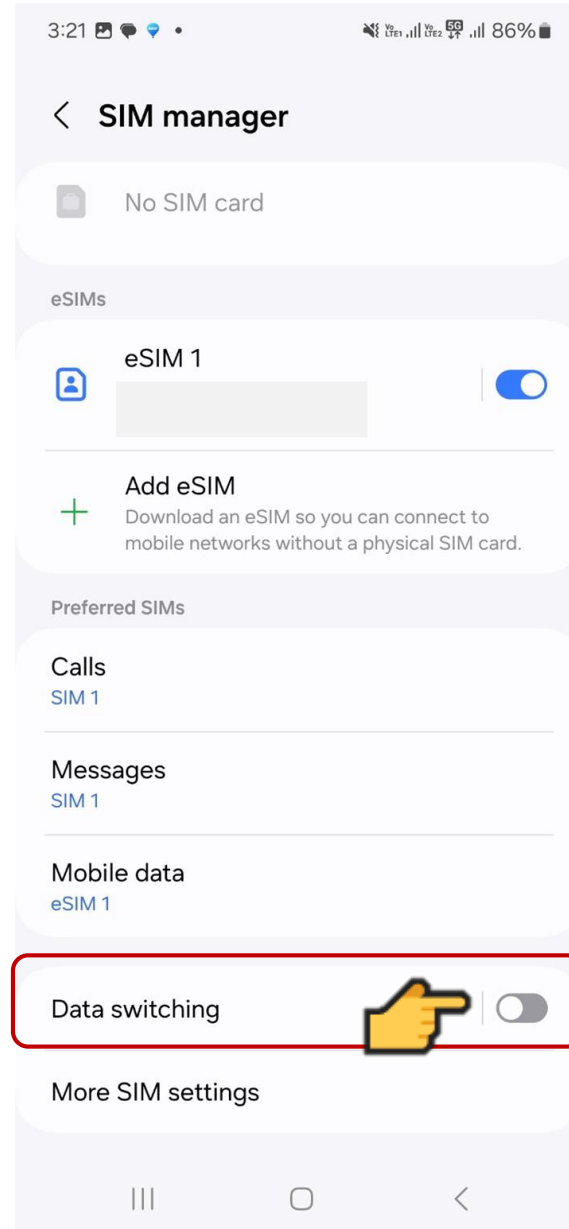
8.
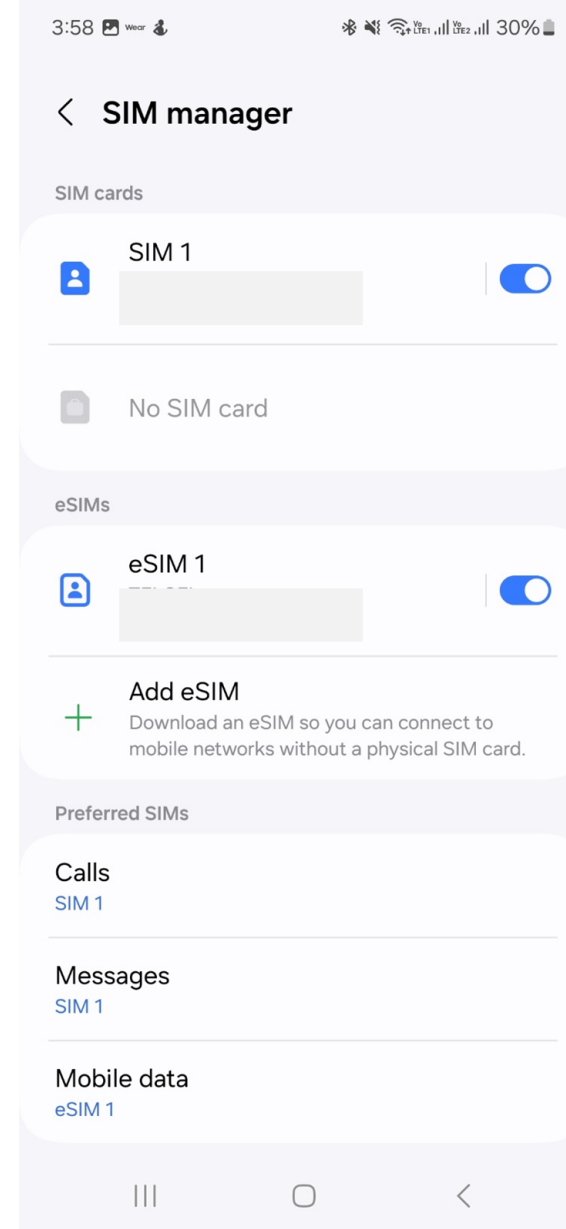Tap **Mobile data** option.

9.
Select your new Telcel eSIM line for Mobile Data

10.
Keep "Data switching" turned off to avoid Roaming charges on your Primary line

11.
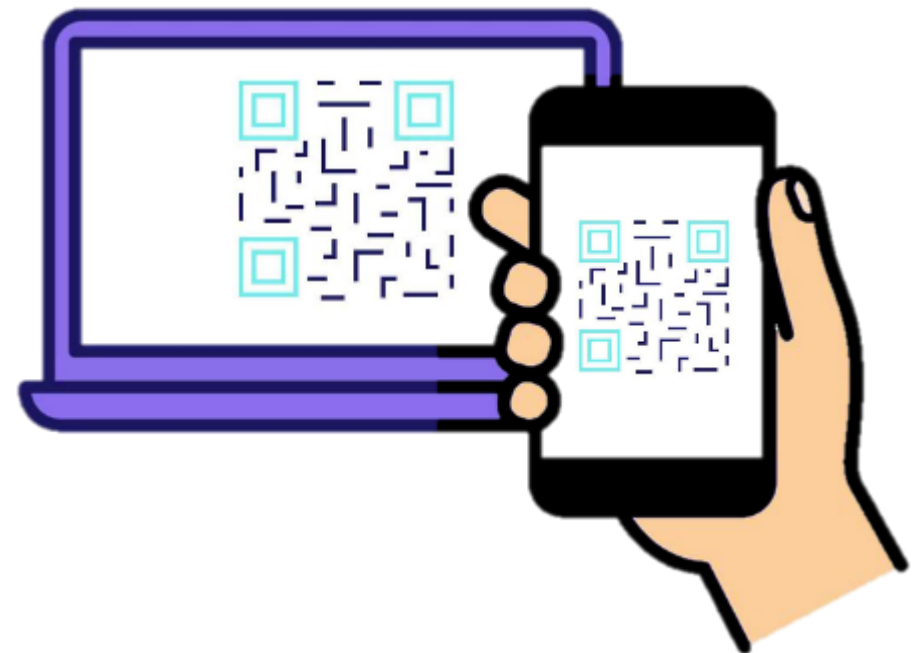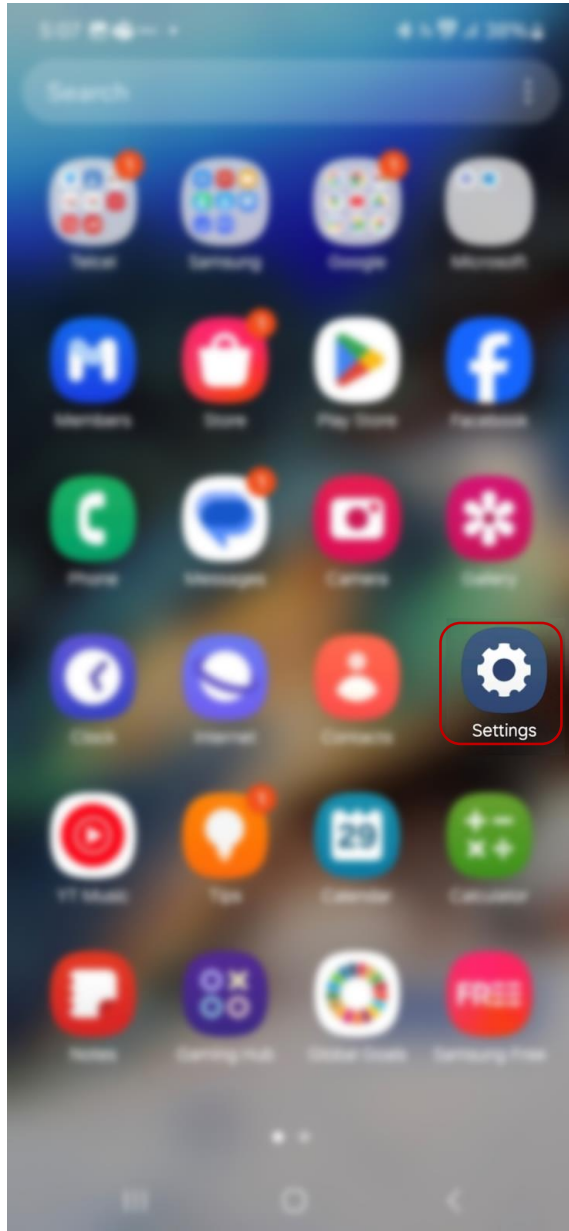Your Telcel eSIM is now active and ready to navigate at the highest speed

12.
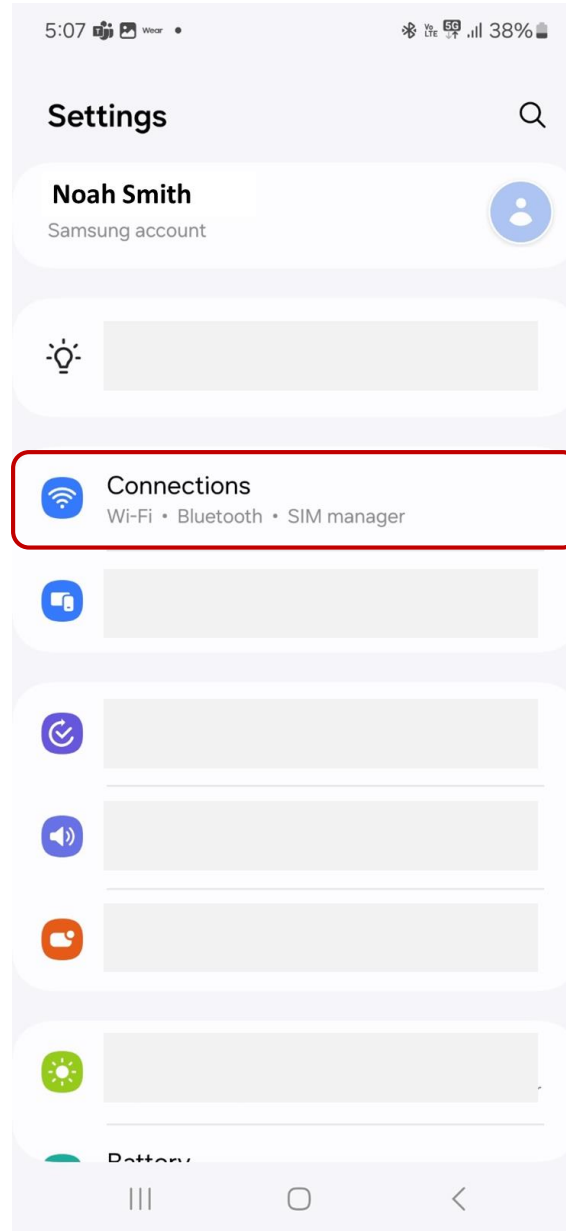Make sure there is at least one bar in the signal icon on your device

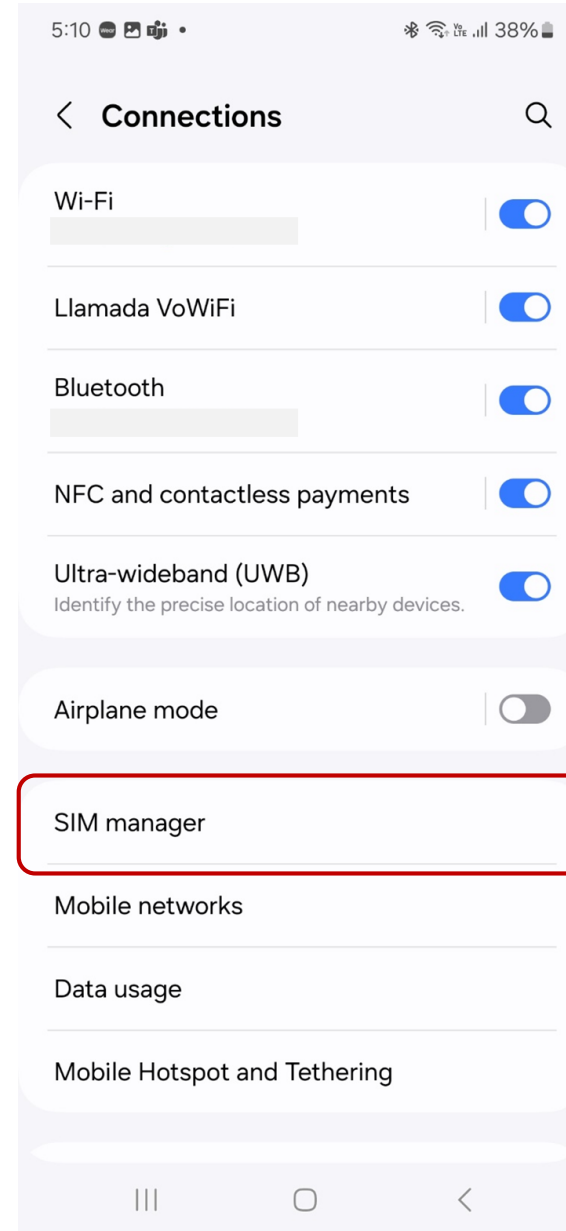# Installation and activation
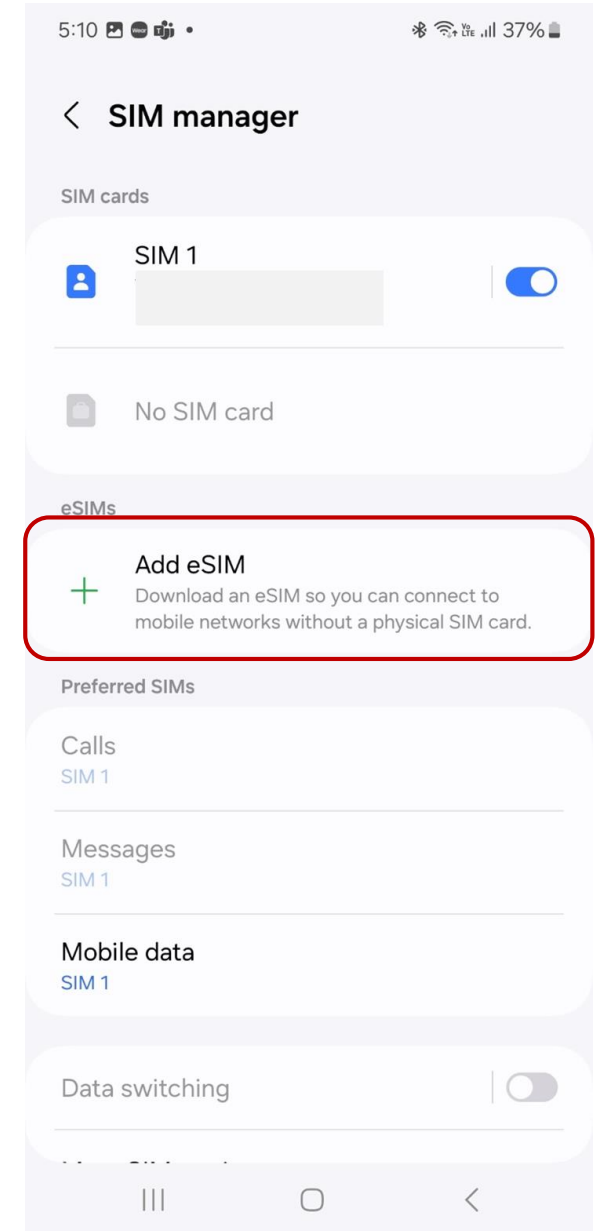# by QR code

How to install and activate your Telcel eSIM:
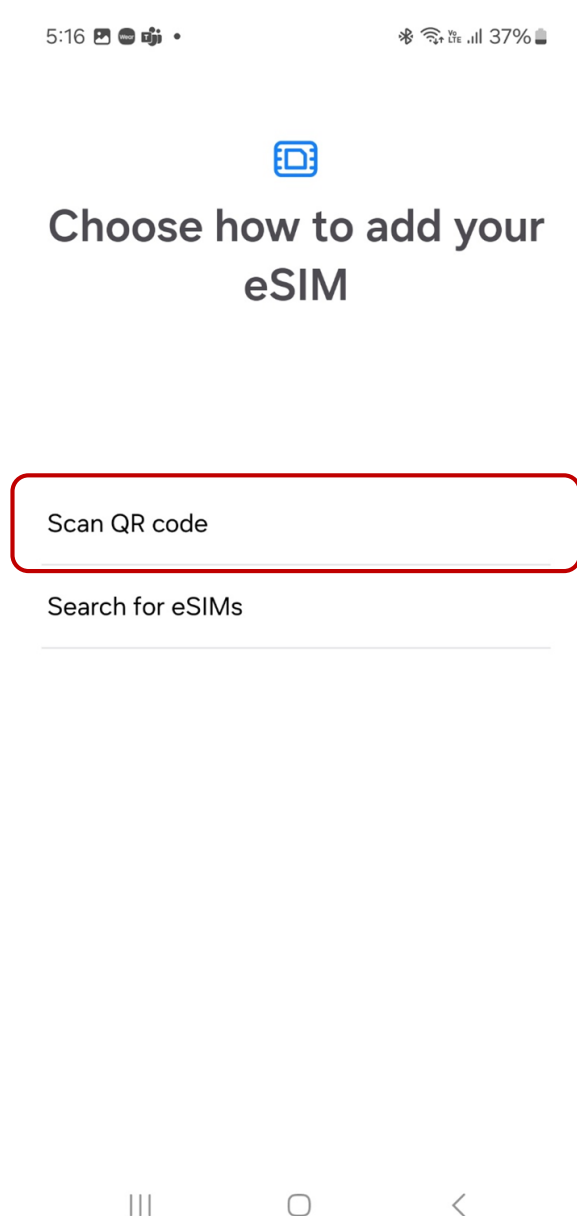

1.
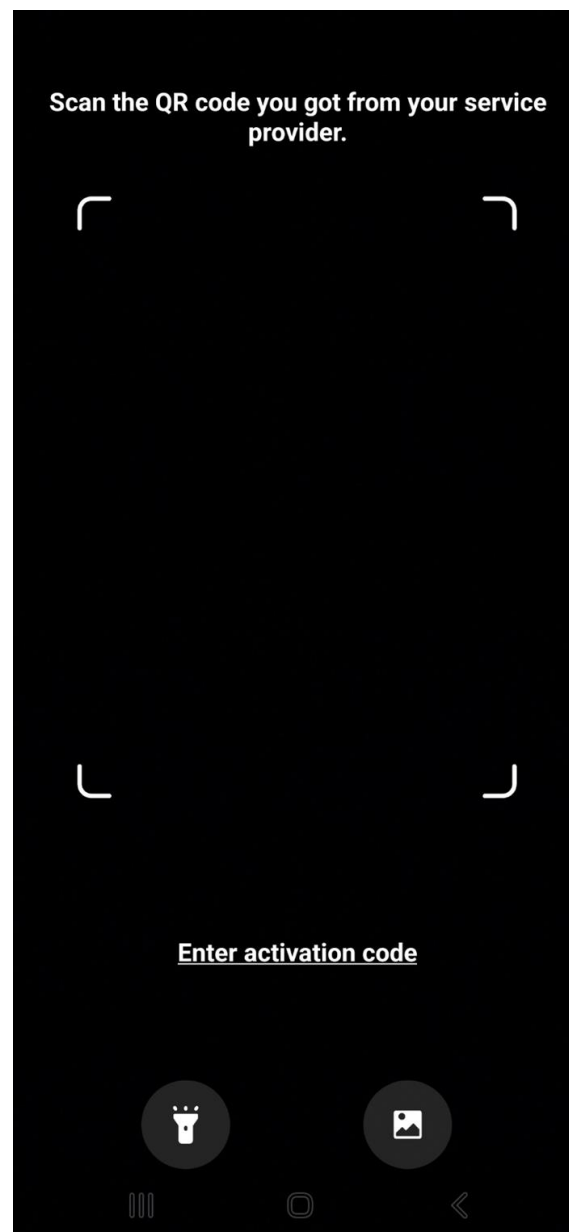Go to Settings

2.
Select Connections

3.
Tap SIM manager

4.
Select the option Add eSIM

Choose how to add your eSIM

Scan QR code

Search for eSIMs

Scan the QR code you got from your service provider.

Enter activation code

Do you want to add TELCEL eSIM?

This connects your phone to the TELCEL network.

Add

< SIM manager

SIM cards

SIM 1

No SIM card

eSIMs

eSIM 1

+ Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Telcel eSIM ready.

Mobile data
SIM 1

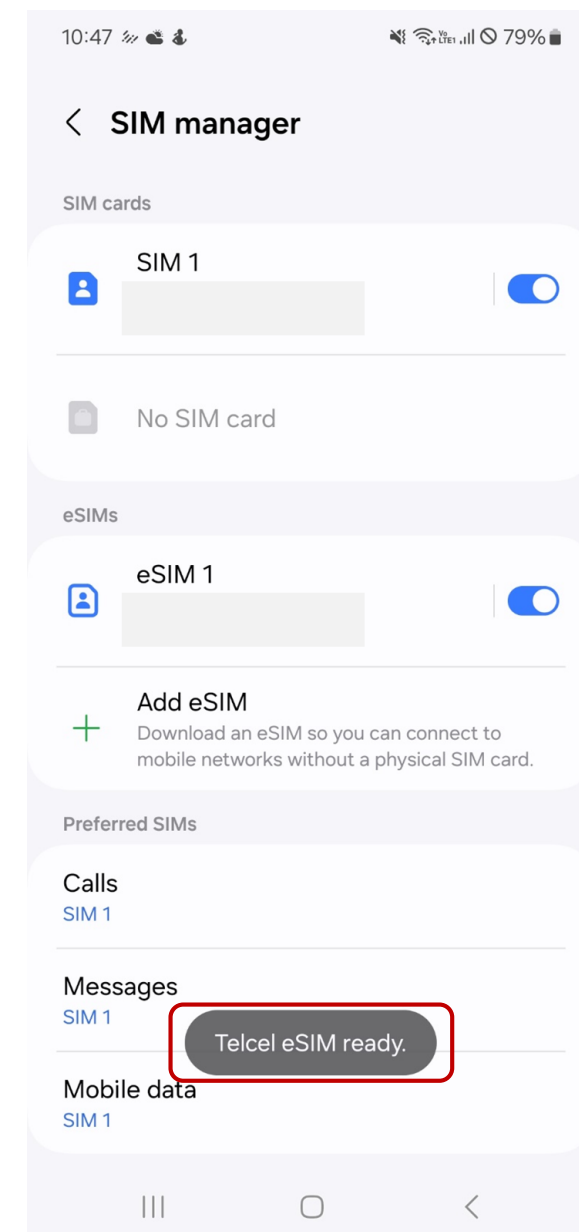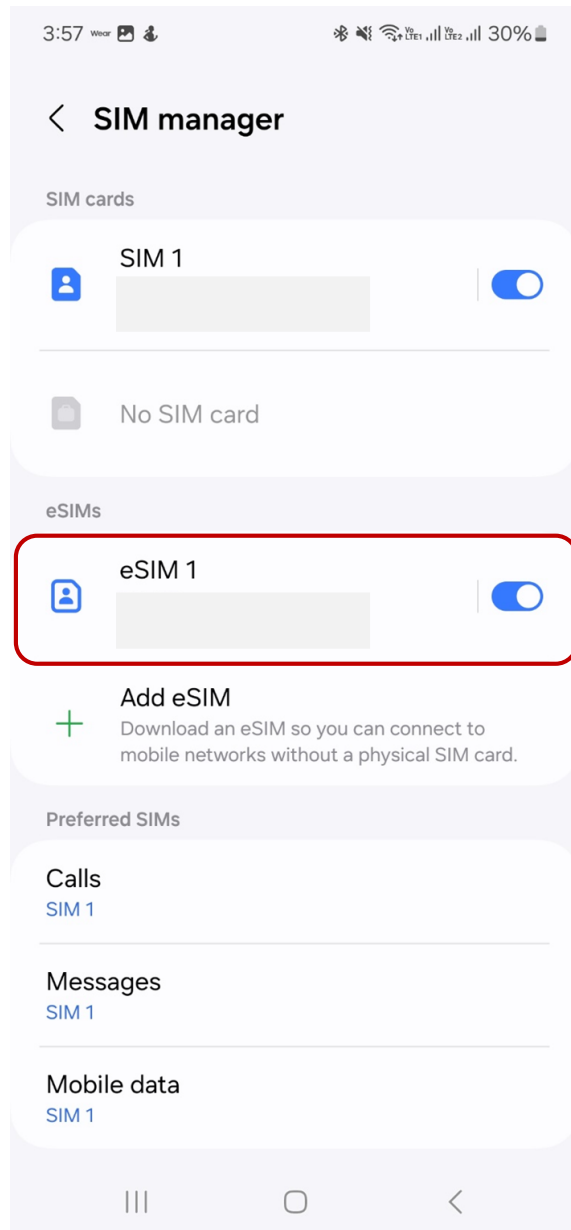**5.**
Tap Scan QR code

6.
Open the email Your eSIM is ready! - Activation on another device and scan the QR code with your device
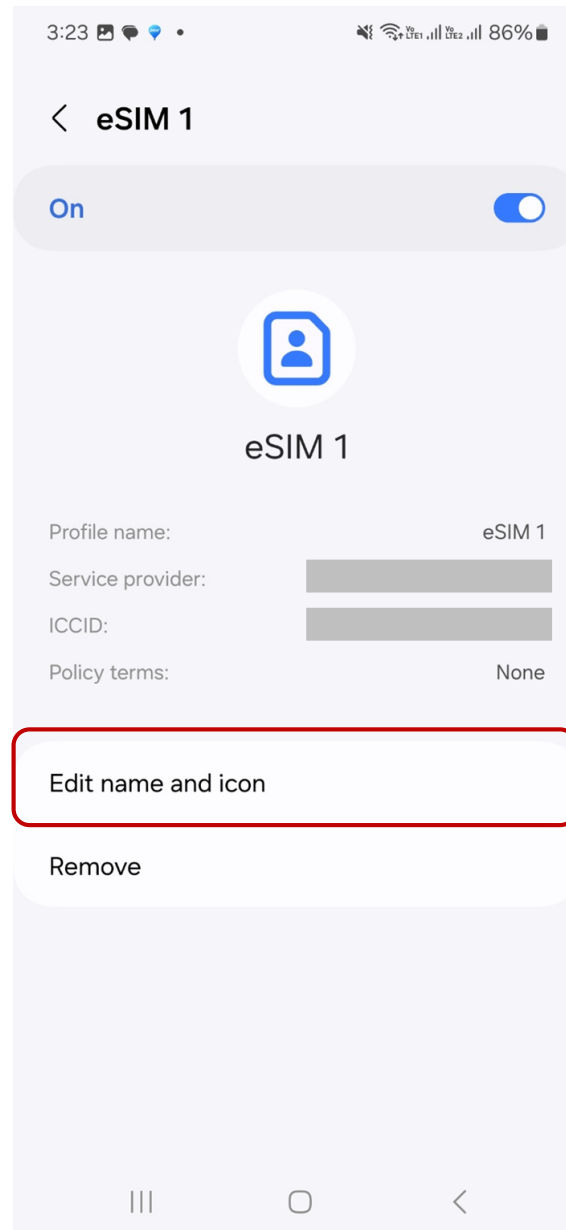
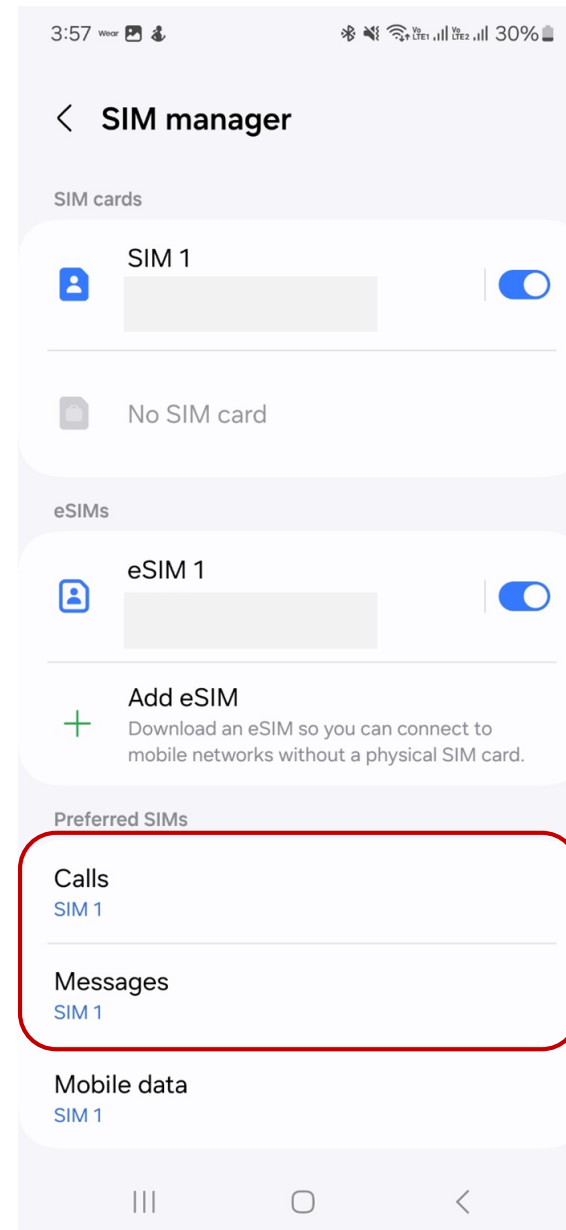**7.**
Tap Add to start the installation process of your eSIM
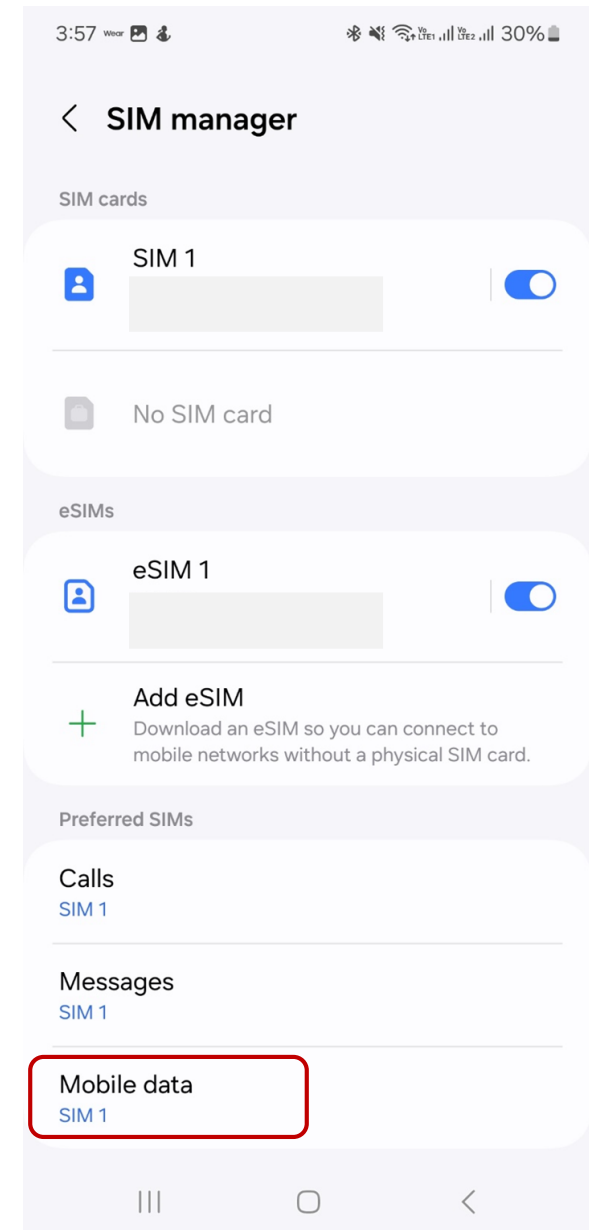
8.
Your eSIM is now active
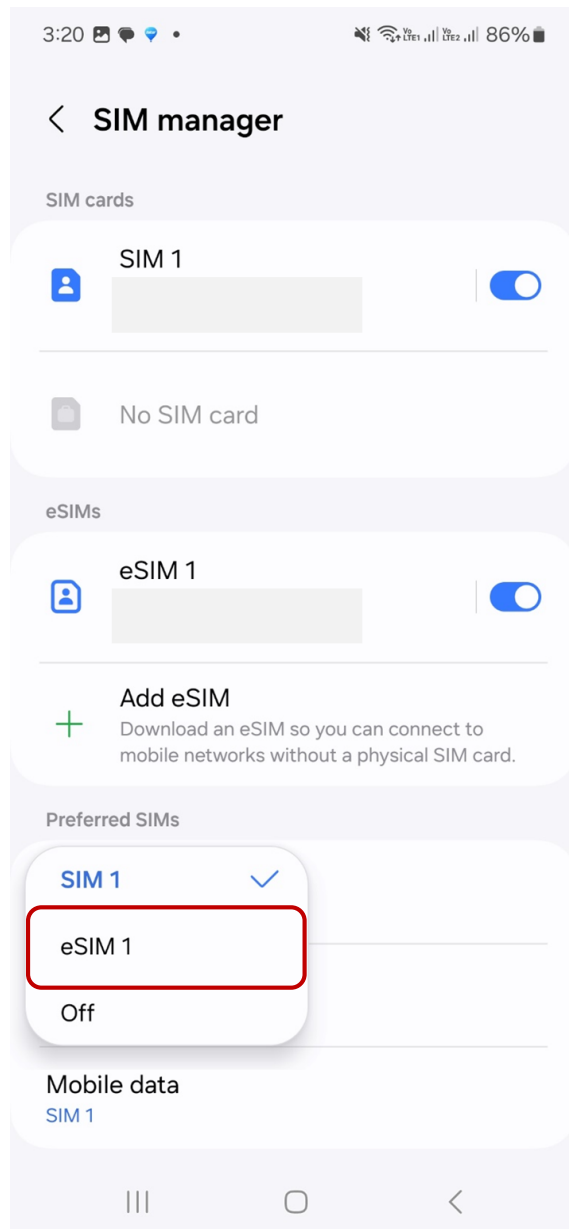
9.
Select your new eSIM from Telcel

10.
Tap name and icon to edit it and give it a name for identification

11.
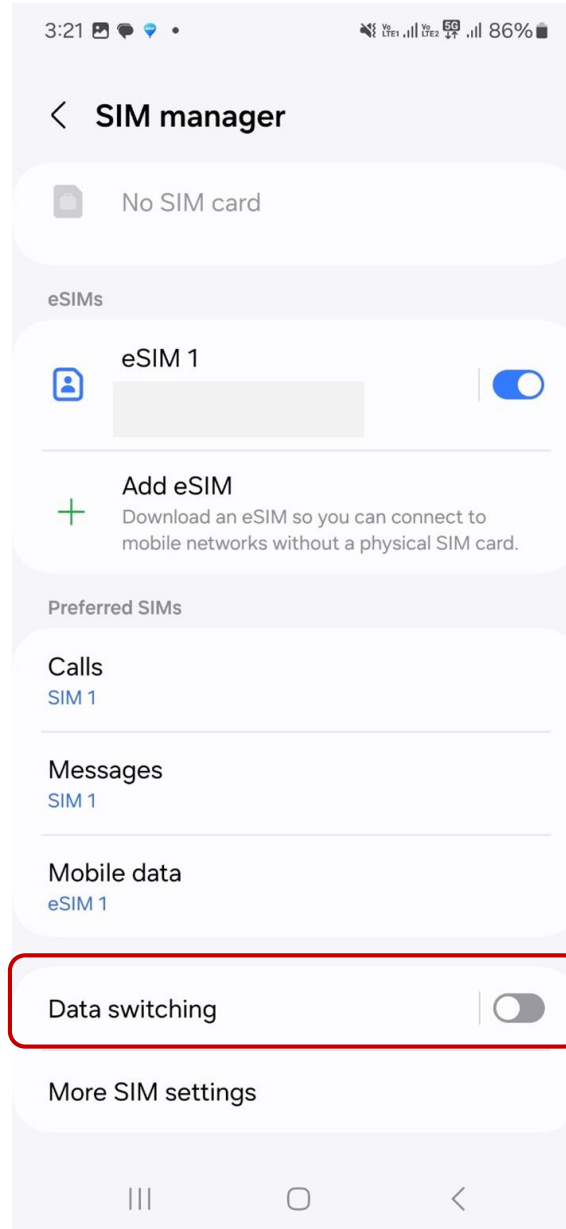Select your Primary line as your preferred line for Calls and Messages

12.
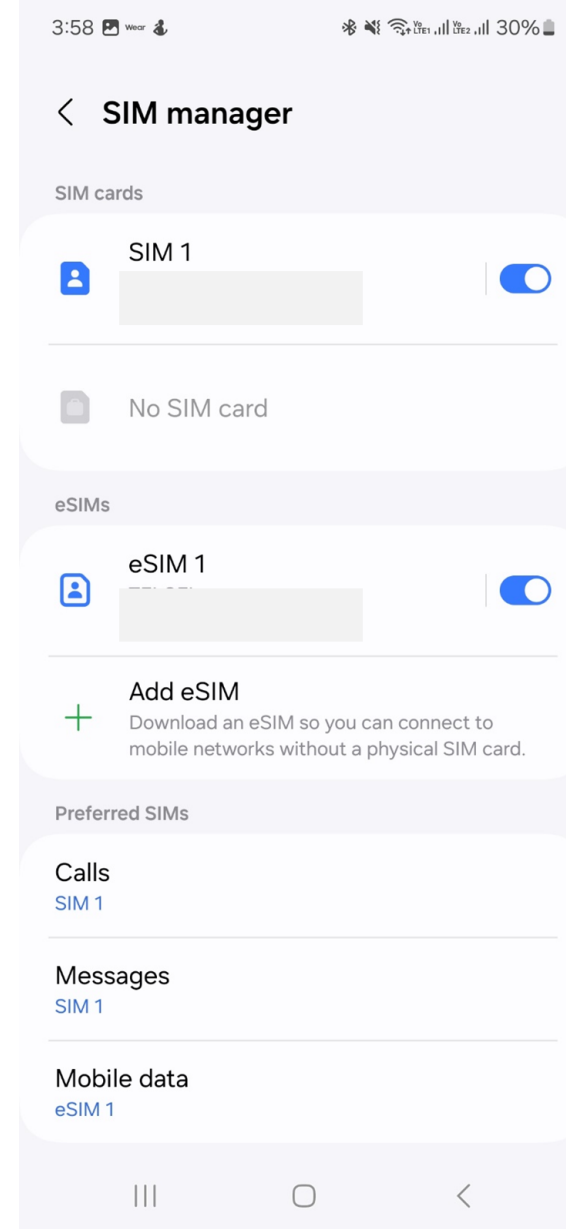Tap Mobile data option.

13.
Select your new Telcel eSIM line for Mobile Data

14.
Keep "Data switching" turned off to avoid Roaming charges on your Primary line
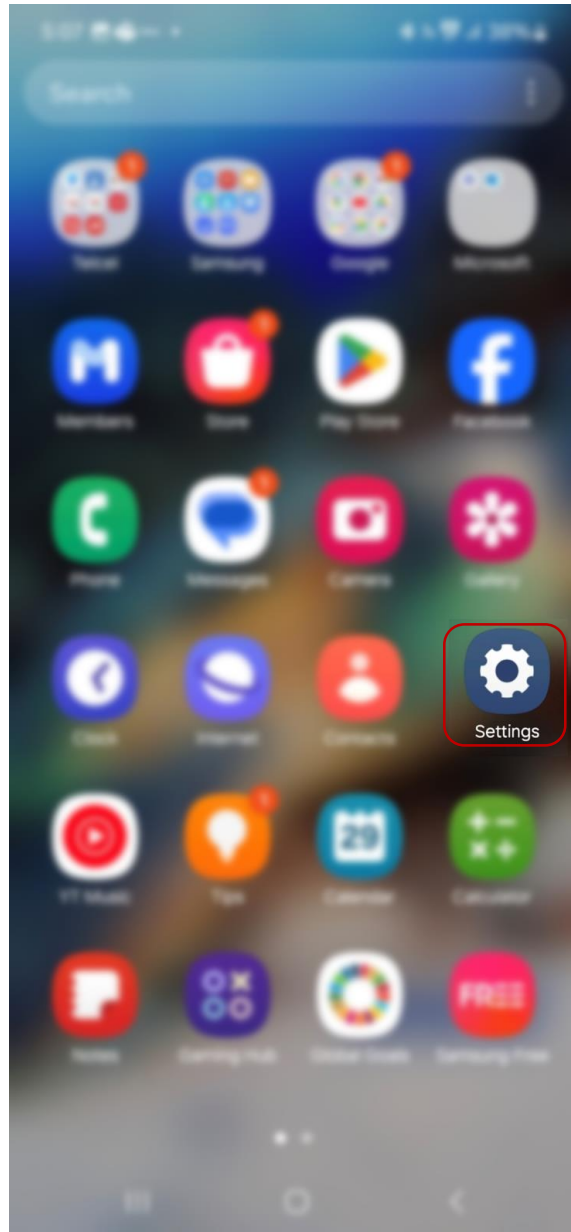

15.
Your Telcel eSIM is now active and ready to navigate at the highest speed
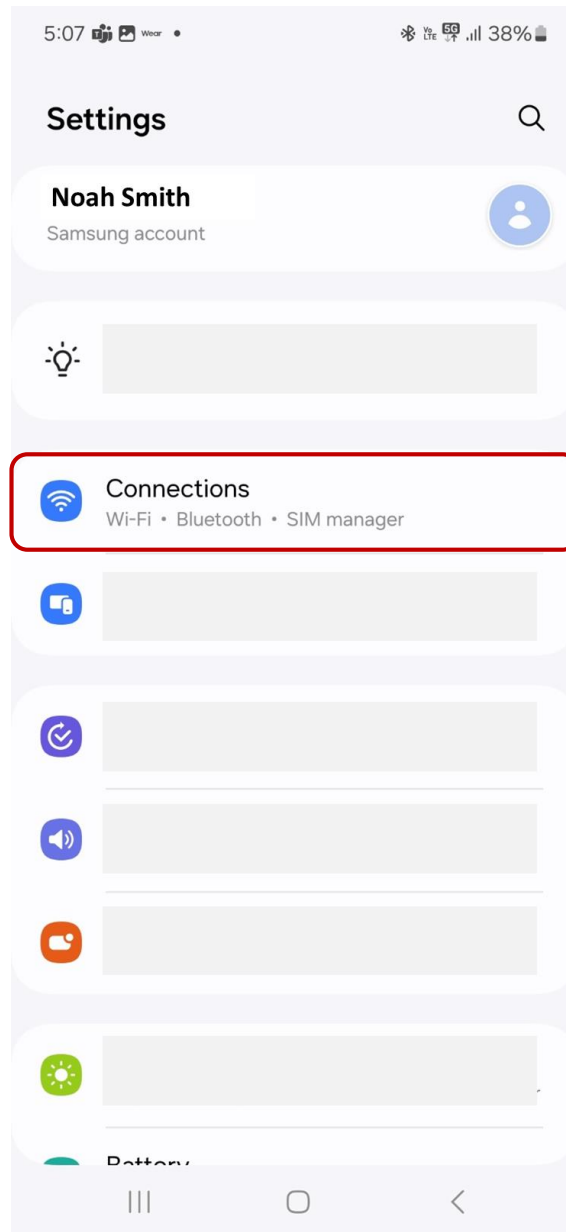

16.
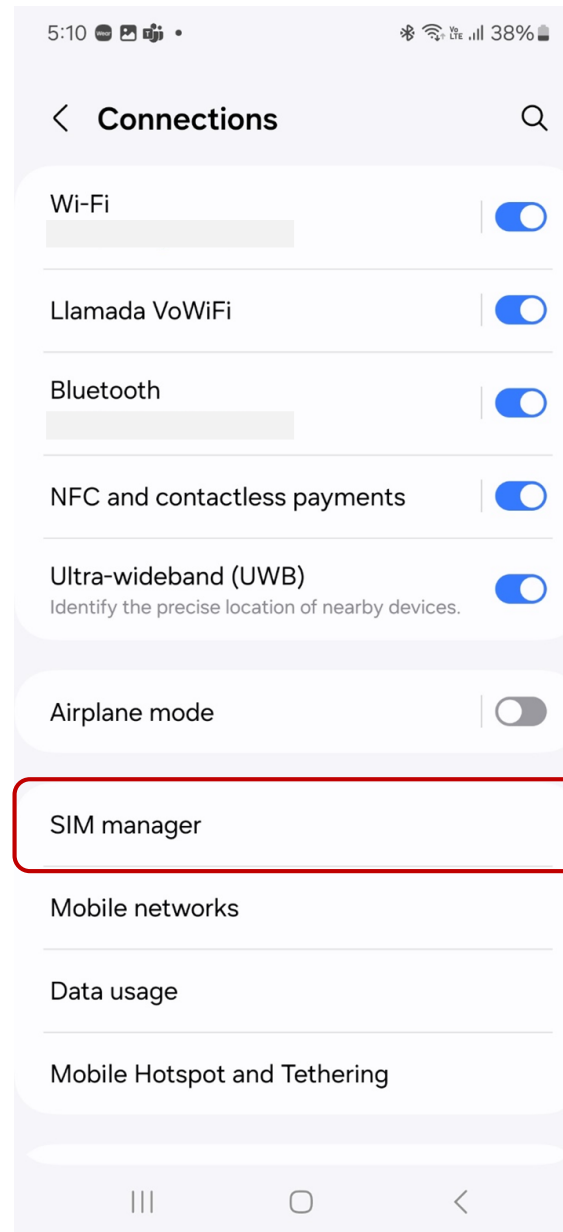Make sure there is at least one bar in the signal icon on your device

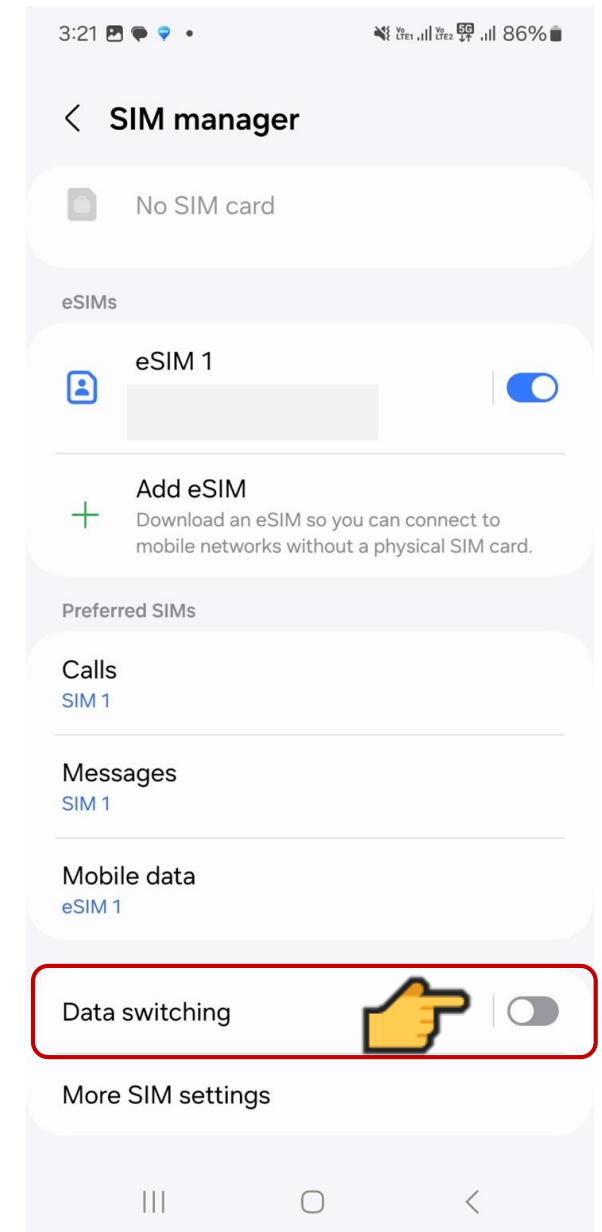# Traveling to the United States? Activate Data Roaming on your Telcel eSIM
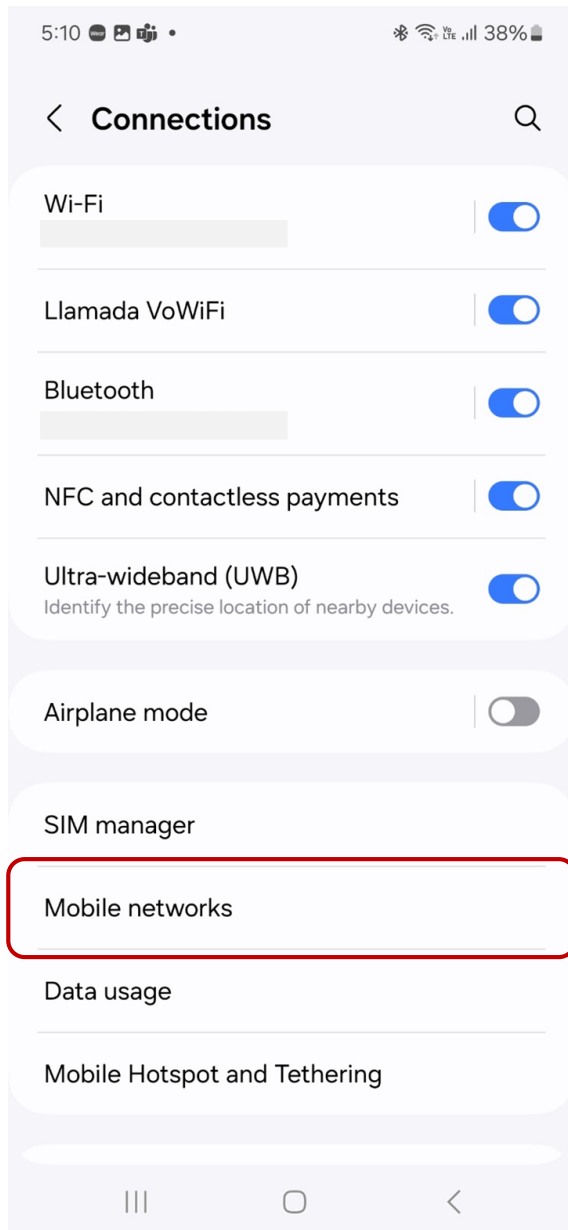

1.
Go to Settings

2.
Select Connections

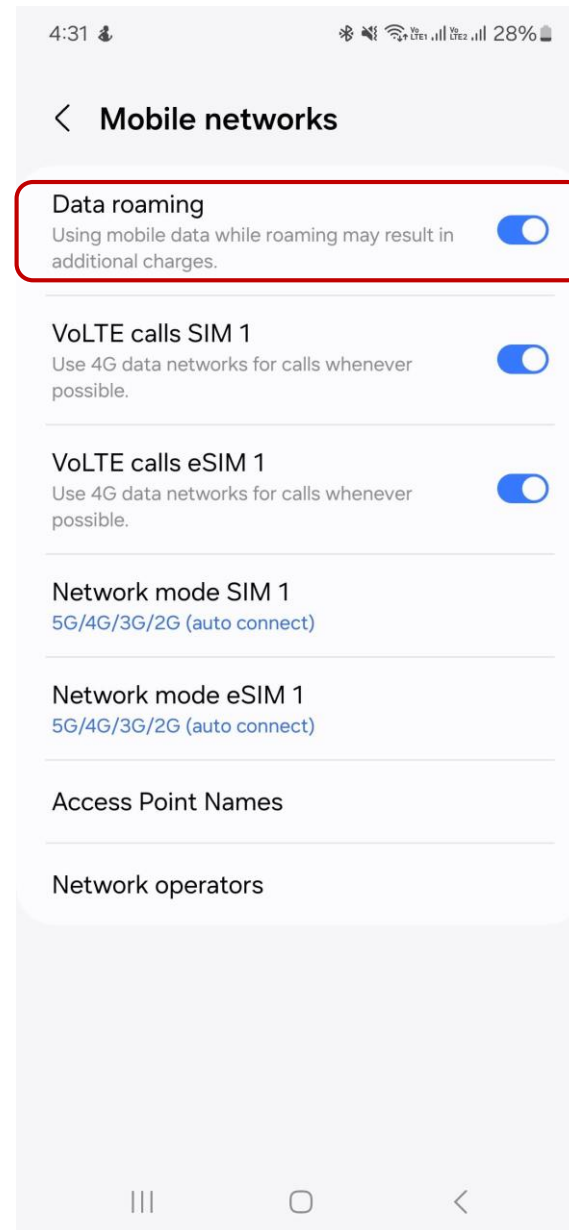**3.**
Click on SIM manager to confirm Data Switching is turned off to avoid
Roaming charges on your Primary line.

4.
Select Mobile networks

5.
Activate Data Roaming

Have questions?

Visit the FAQ section at Telcel.com