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Android User Guide to install and activate your eSIM

Before you start installation

We strongly recommend installing and activating your eSIM upon arrival at your destination in Mexico.

1

Make sure you have a stable internet connection
for correct installation and activation.

2

Do not delete the eSIM
The "Install now" button or the QR code can only be used once. If you remove the eSIM, you will not be able to use it again.

3

You have one year to activate your eSIM
from the date of purchase.

4

If you install the eSIM using the QR code then you must display it on another device or printed to scan it.
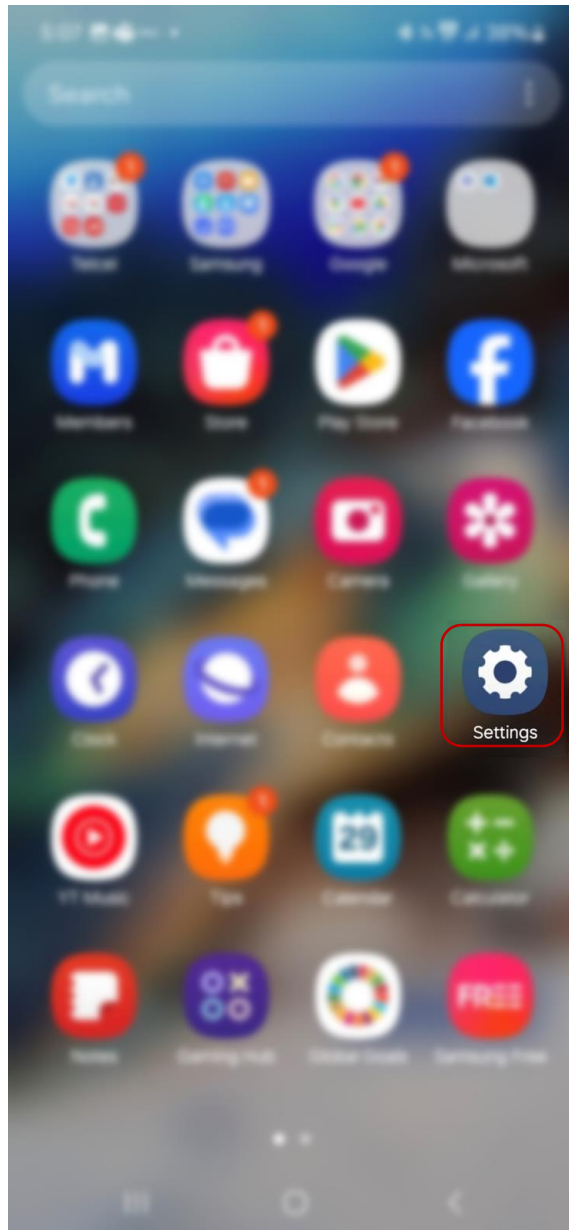You received this QR code via email or you can find it directly on **Mi eSIM Telcel** portal.
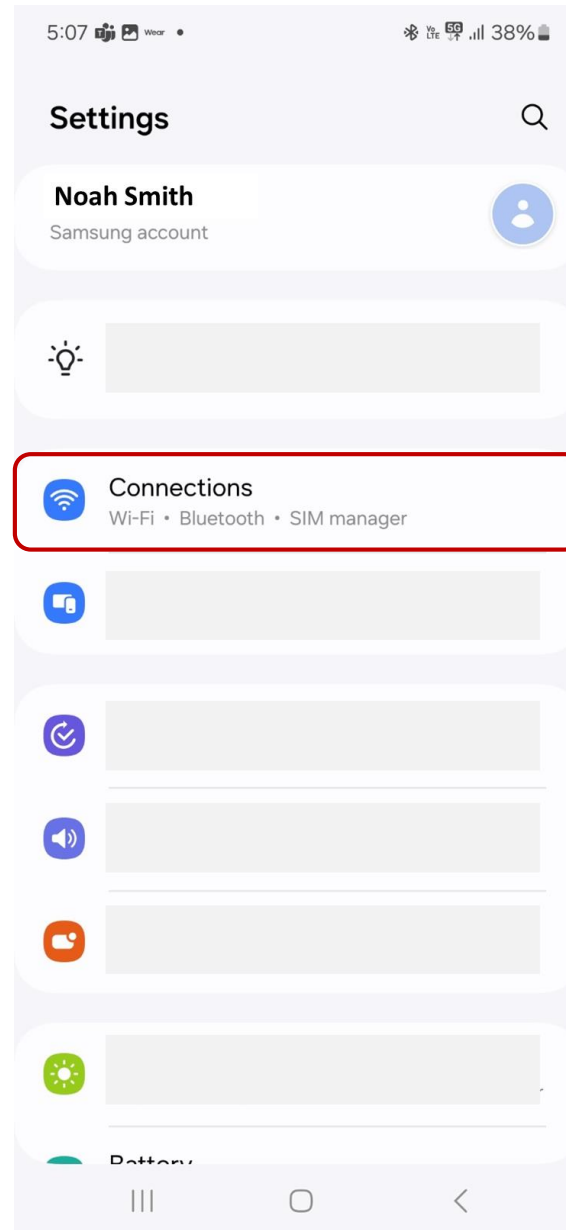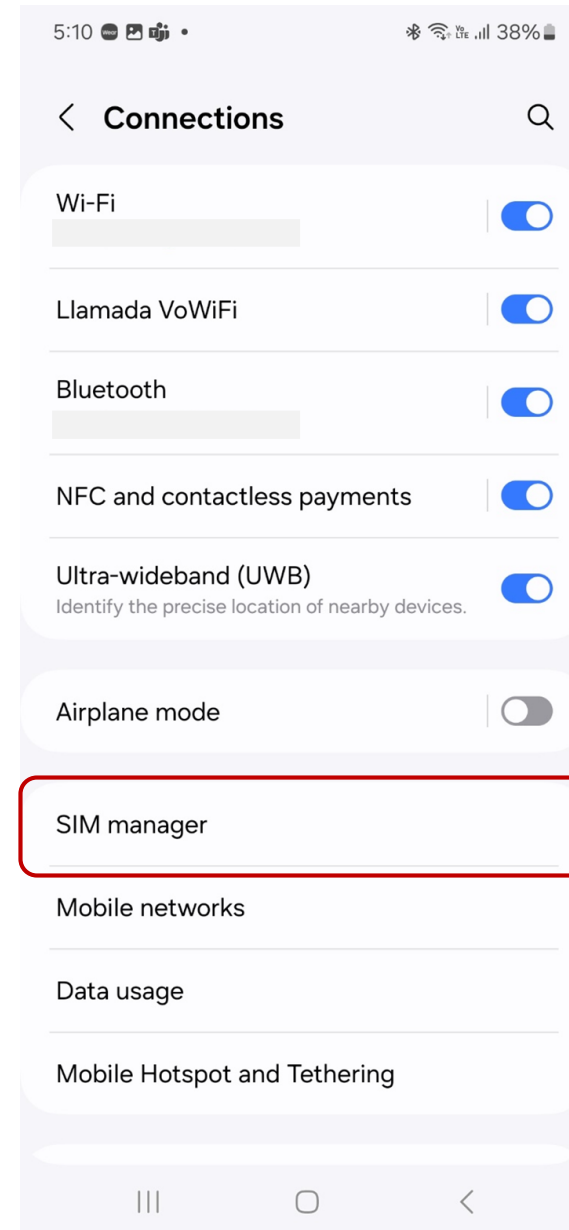
Installation and activation by QR code
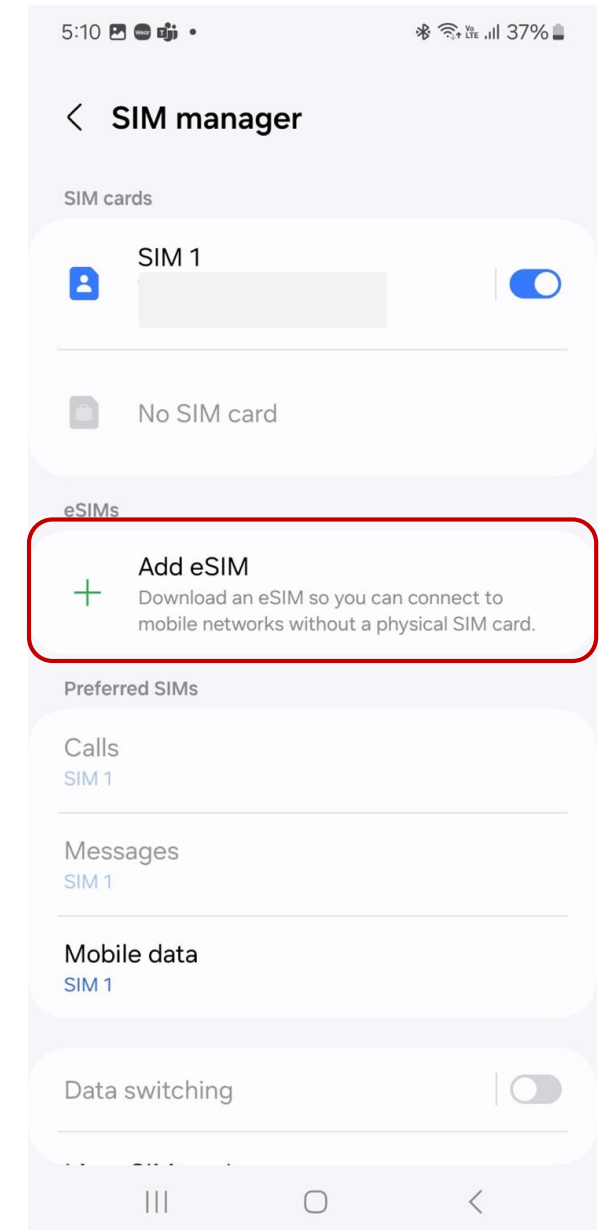
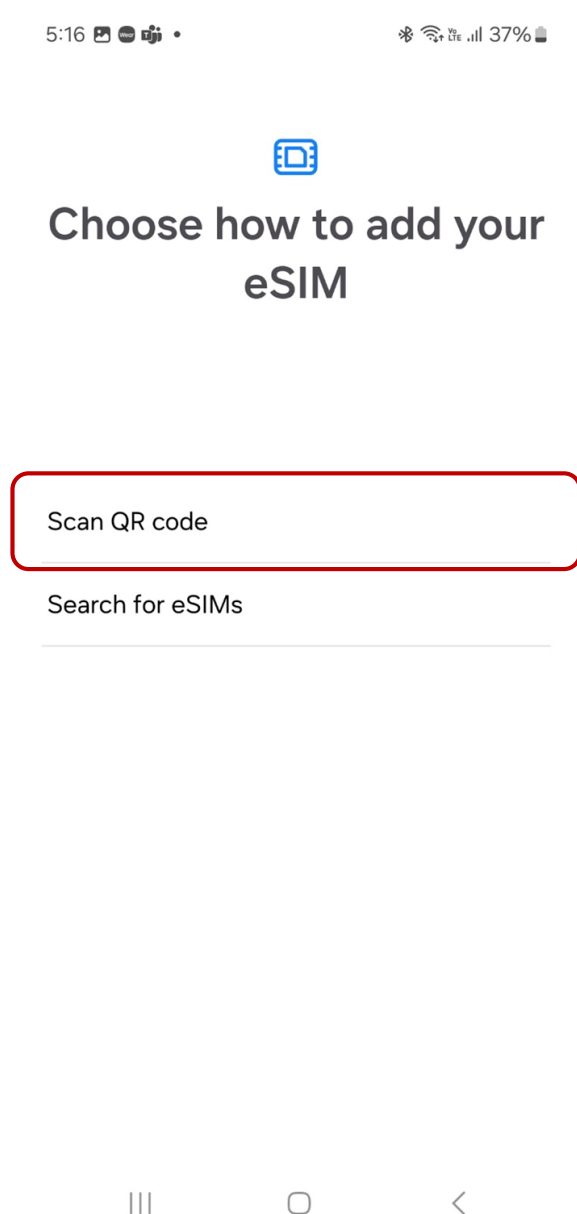# How to install and activate your Telcel eSIM:
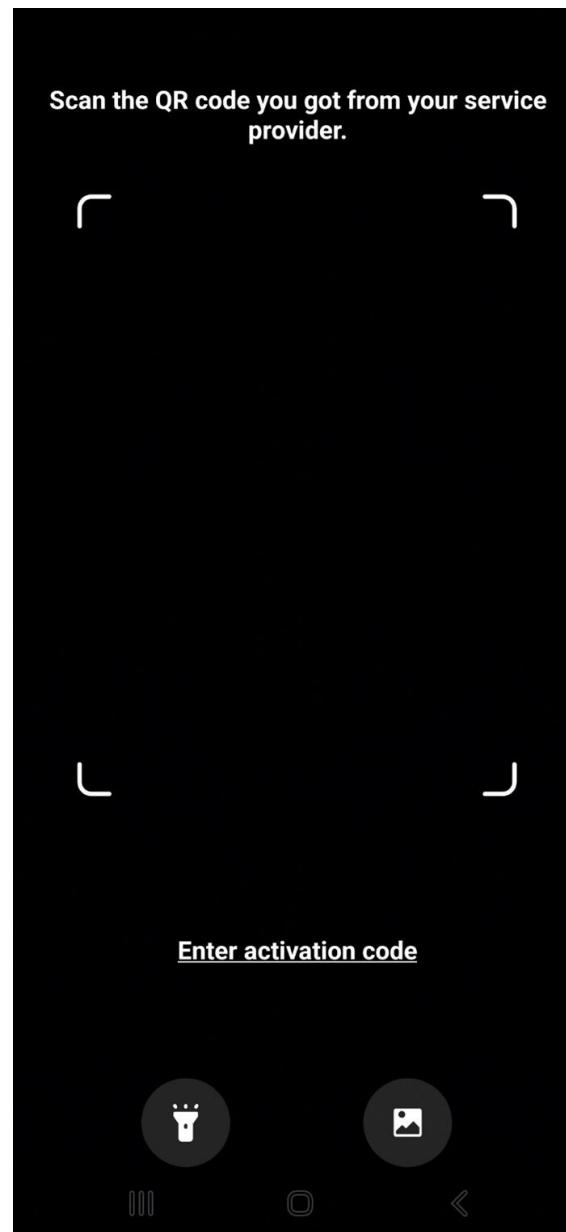

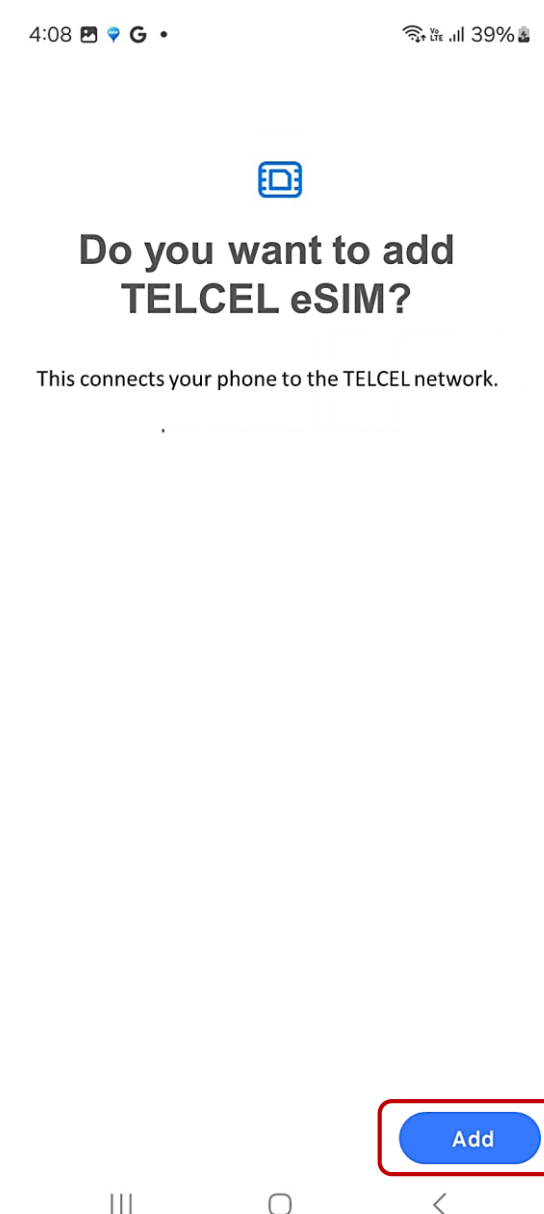1.
Go to Settings

2.
Select Connections
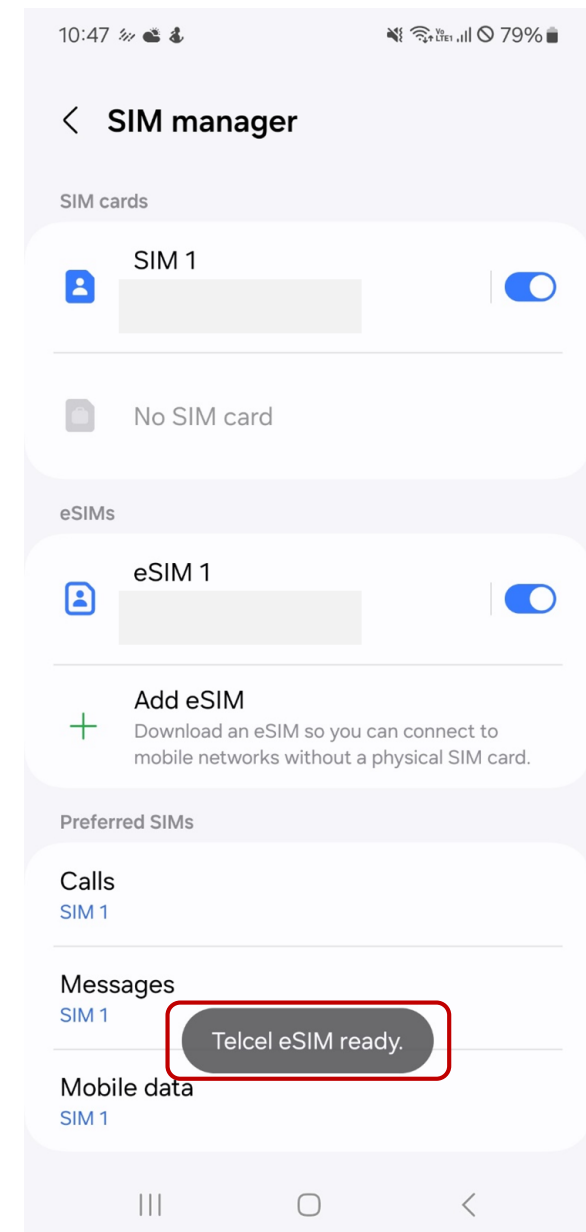
3.
Tap SIM manager

4.
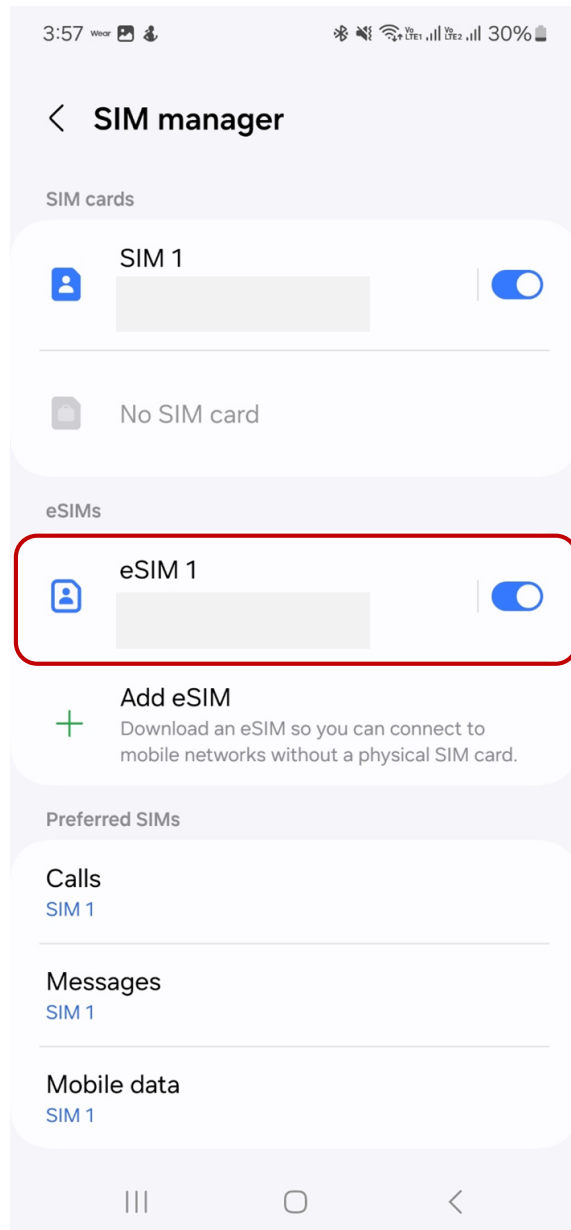Select the option Add eSIM

5.

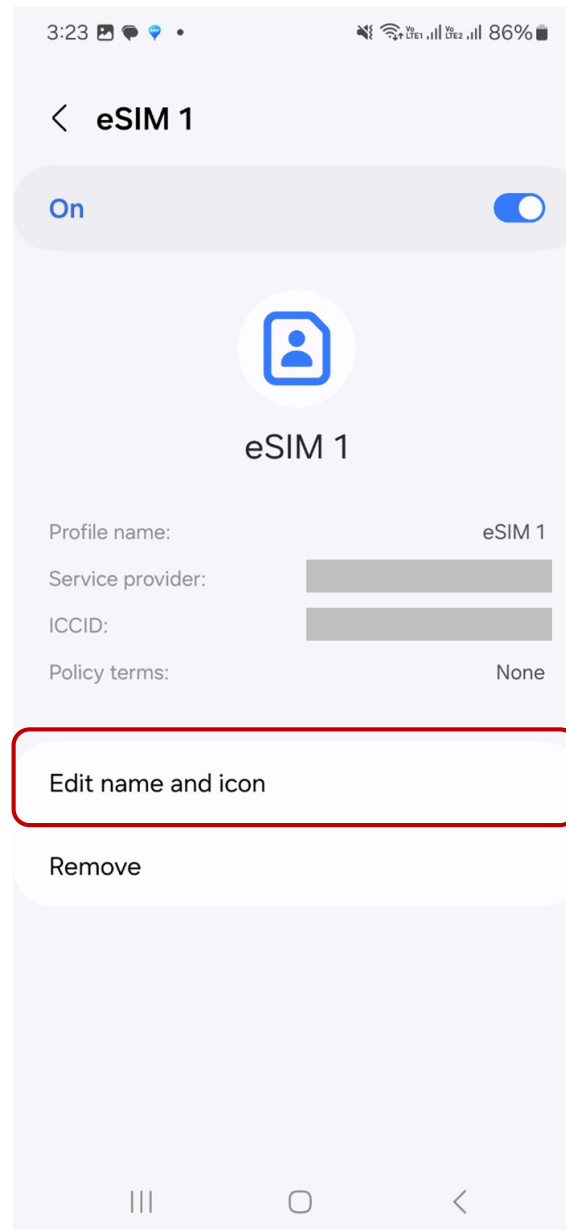Tap Scan QR code

6.

Scan the QR Code

7.

Tap Add to start the installation process of your eSIM

8.

Your eSIM is now active

9.
Select your new eSIM from Telcel

10.
Tap name and icon to edit it and give it a name for identification
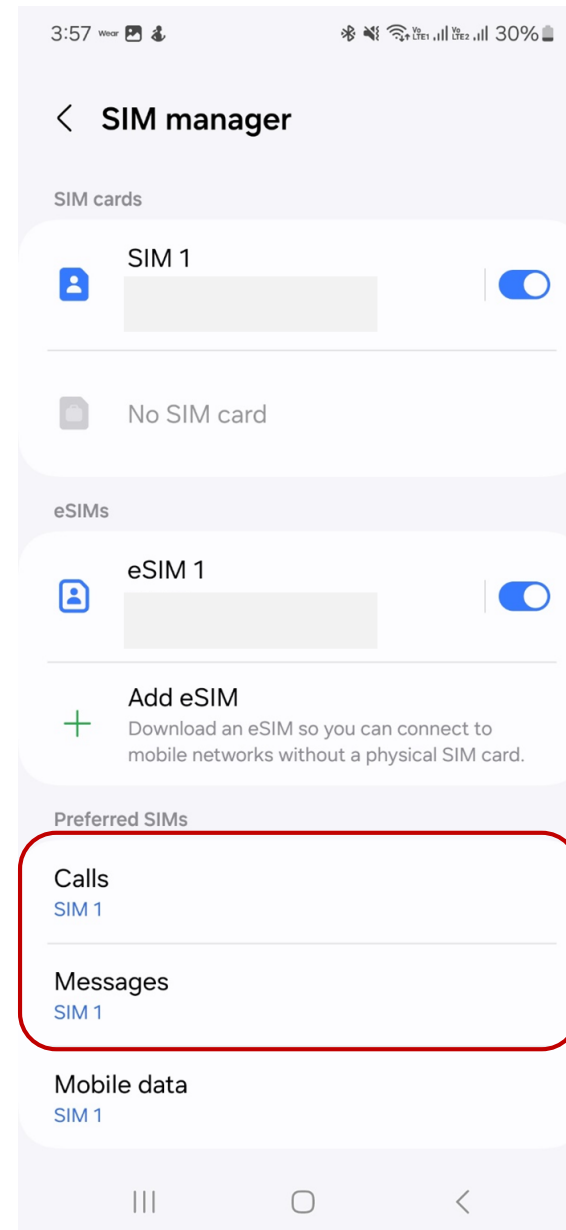
11.
Select your Primary line as your preferred line for Calls and Messages
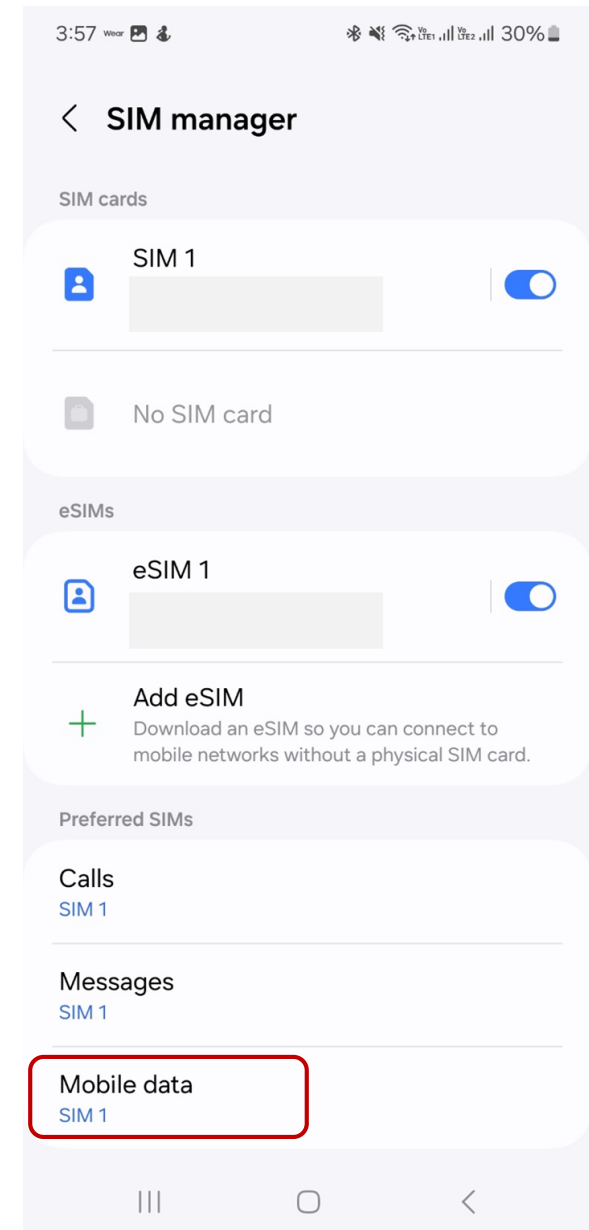
12.
Tap Mobile data option.
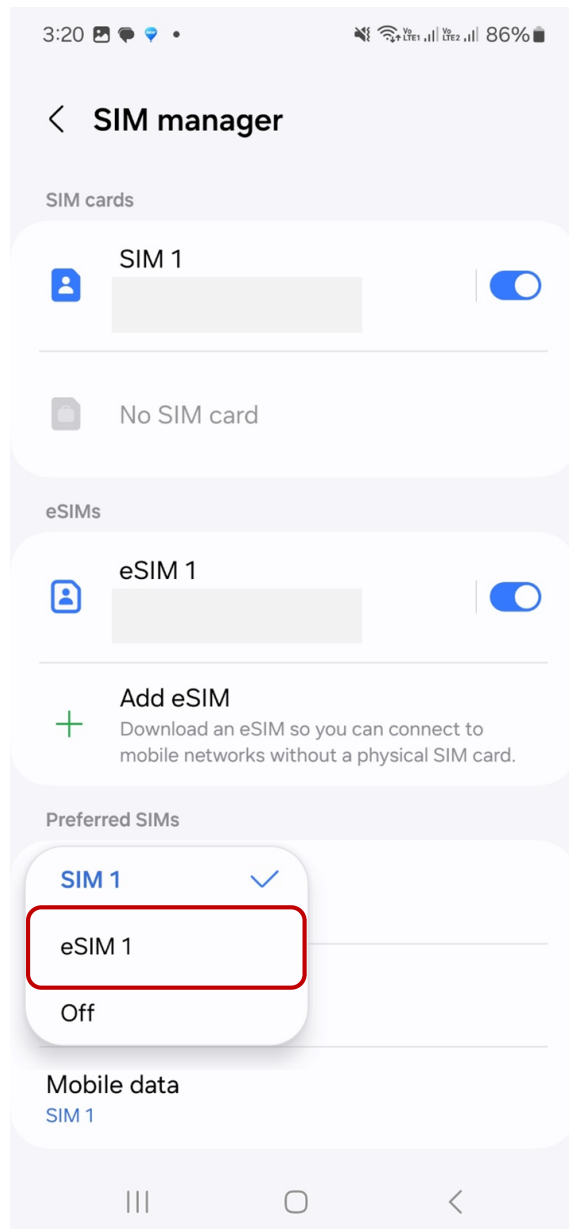
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13.
Select your new Telcel eSIM line for Mobile Data
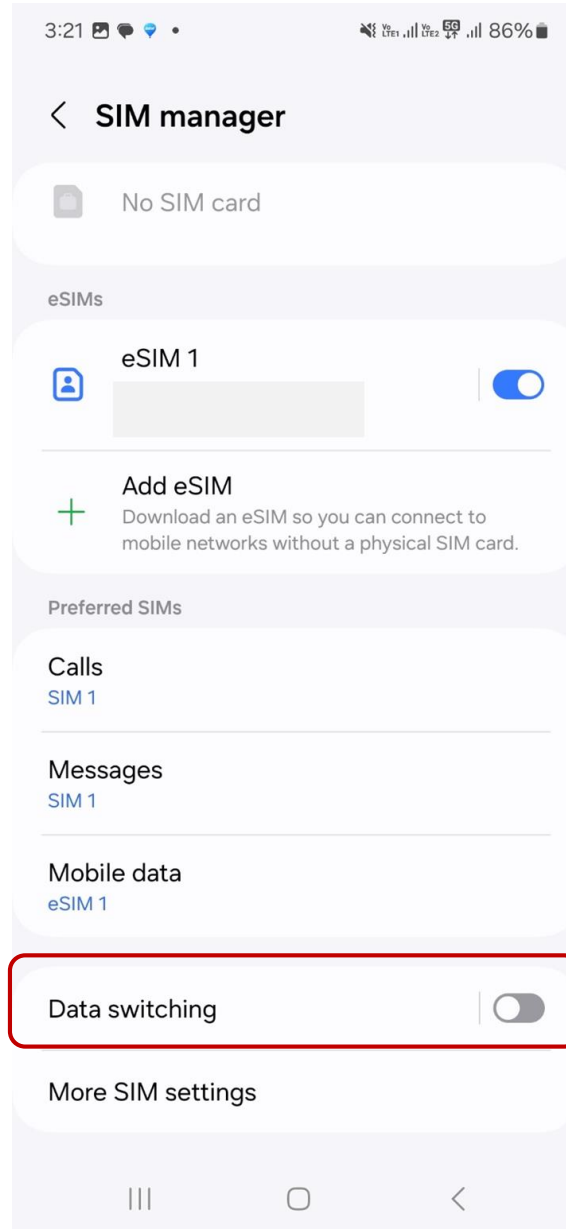
14.
Keep "Data switching" turned off to avoid Roaming charges on your Primary line
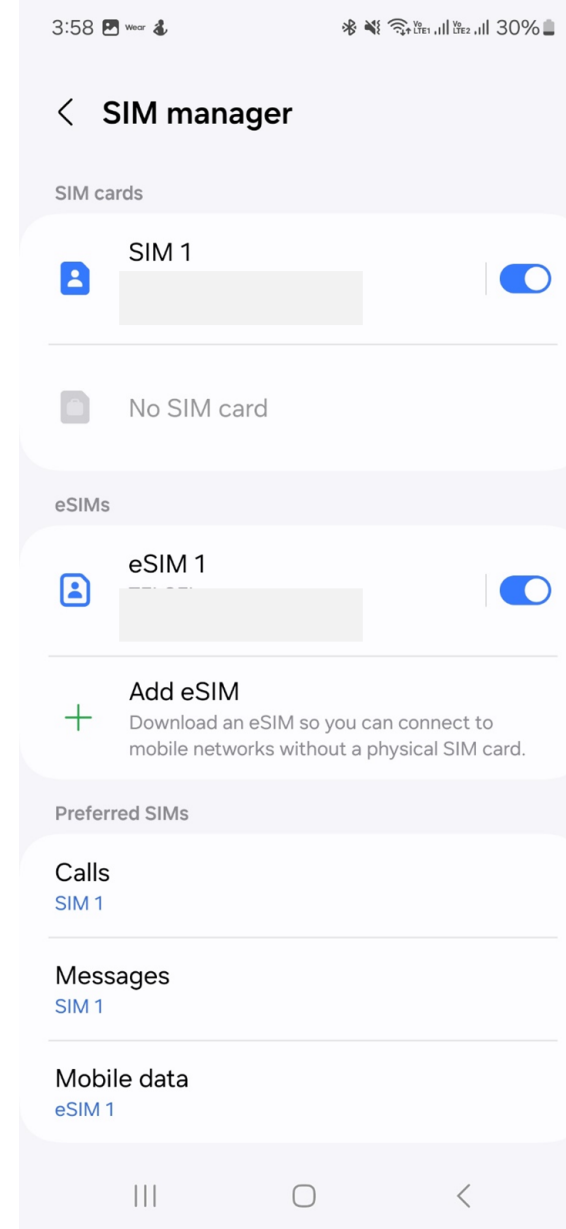
15.
Your Telcel eSIM is now active and ready to navigate at the highest speed
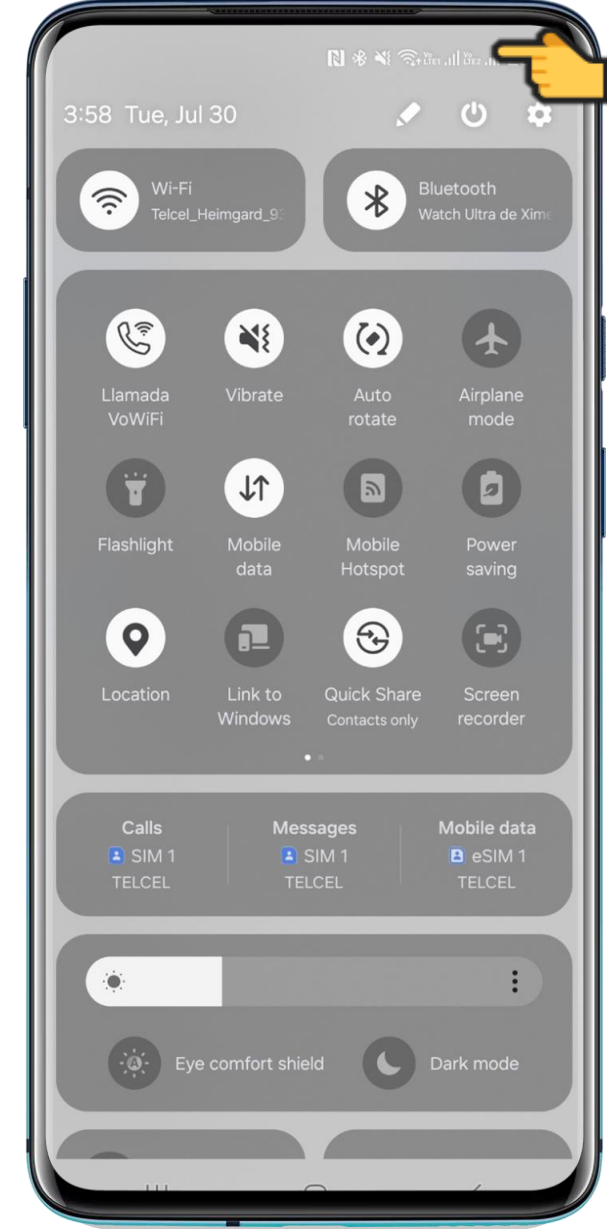
16.
Make sure there is at least one bar in the signal icon on your device

Manual installation and activation of the eSIM

How to install and activate your Telcel eSIM:

1.
Go to Settings

2.
Select Connections

3.
Tap SIM manager

4.
Select the option Add eSIM

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Choose how to add your eSIM

Scan QR code

Search for eSIMs

Scan the QR code you got from your service provider.

Enter activation code

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iOS
Go to Configuration > Cellular Data > Add eSIM > Use QR code
Go to step by step

Android
Go to Settings > Connections > SIM manager > Add eSIM > Scan the QR code
Go to step by step

*eSIM number (ICCID): 000000000000000000

Install your **eSIM manually from your device.**

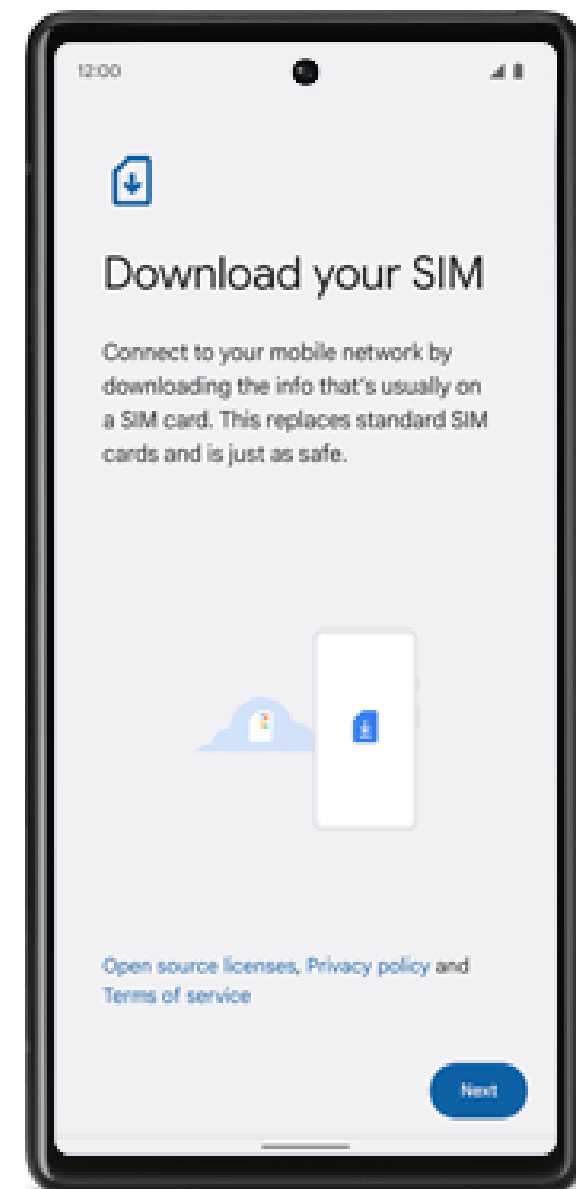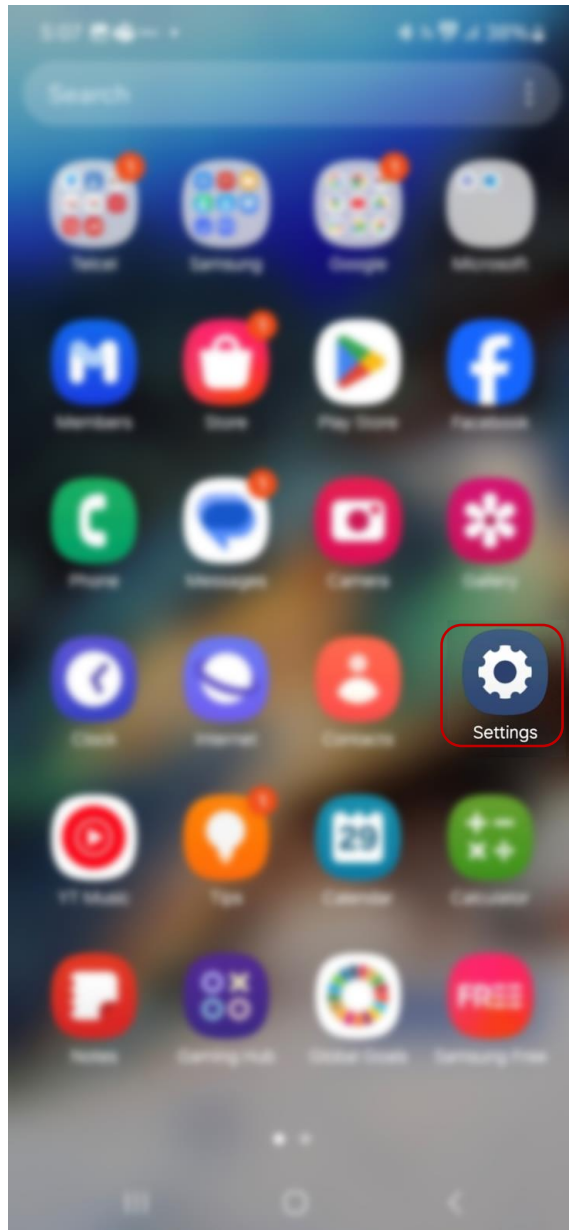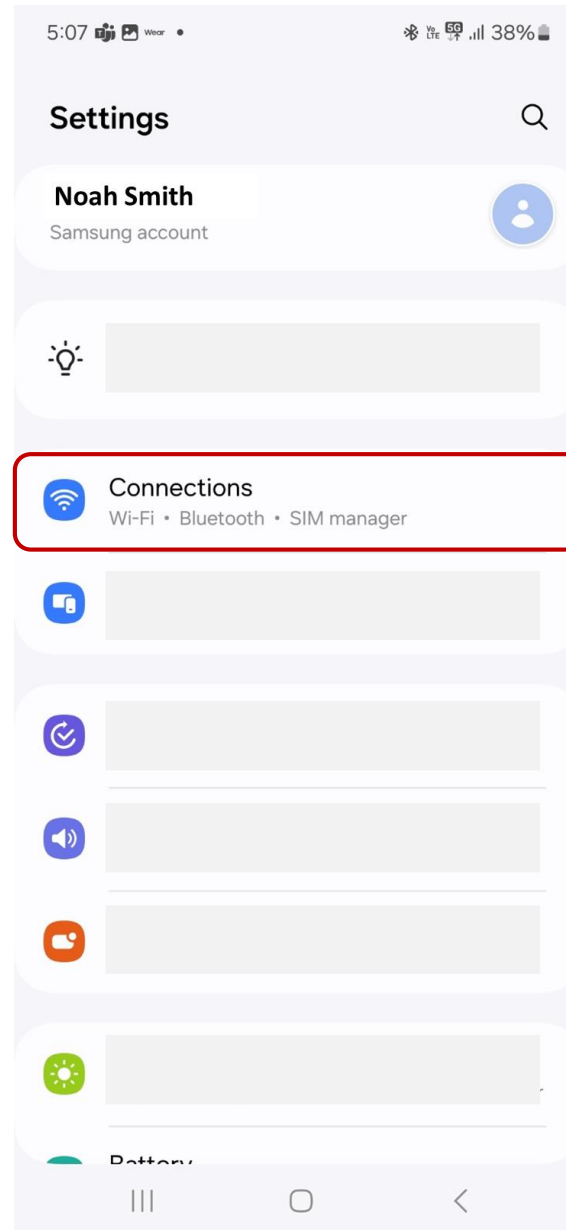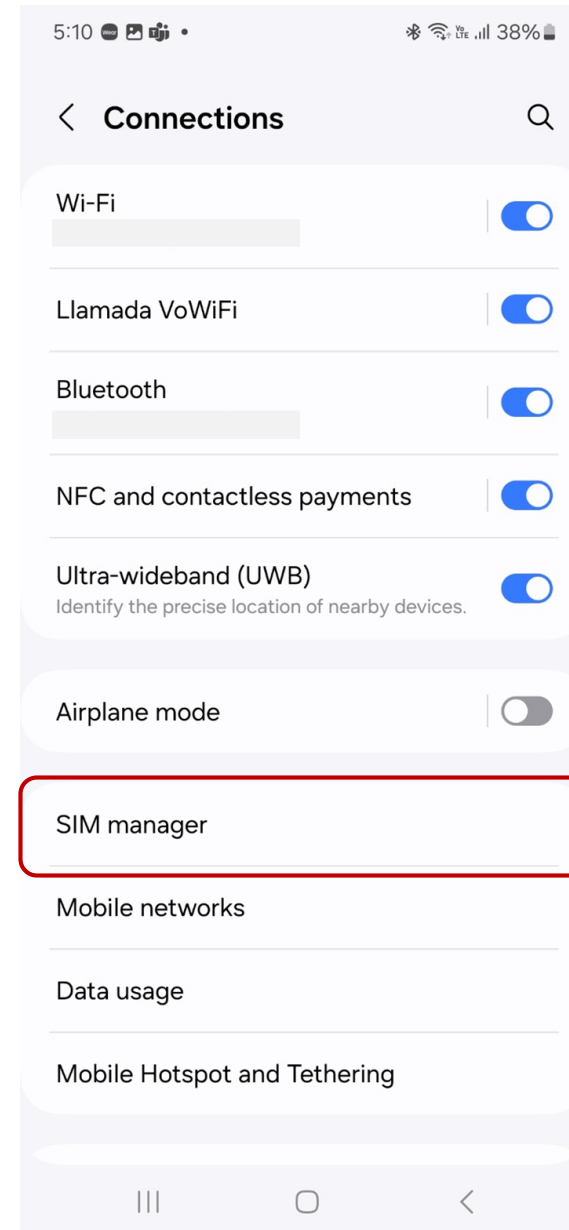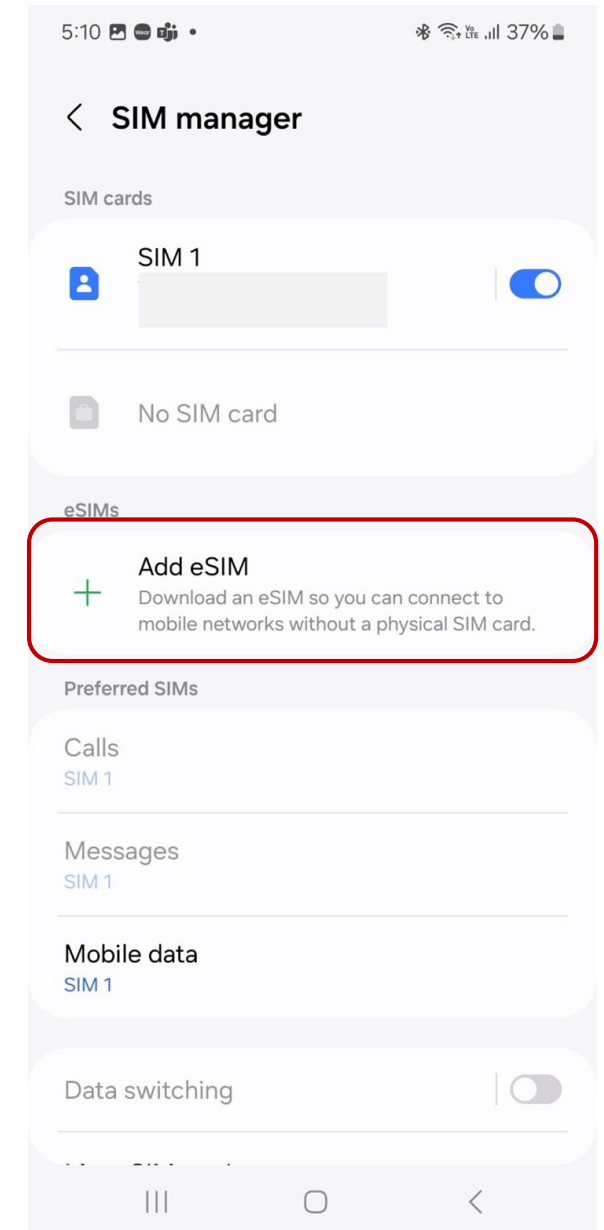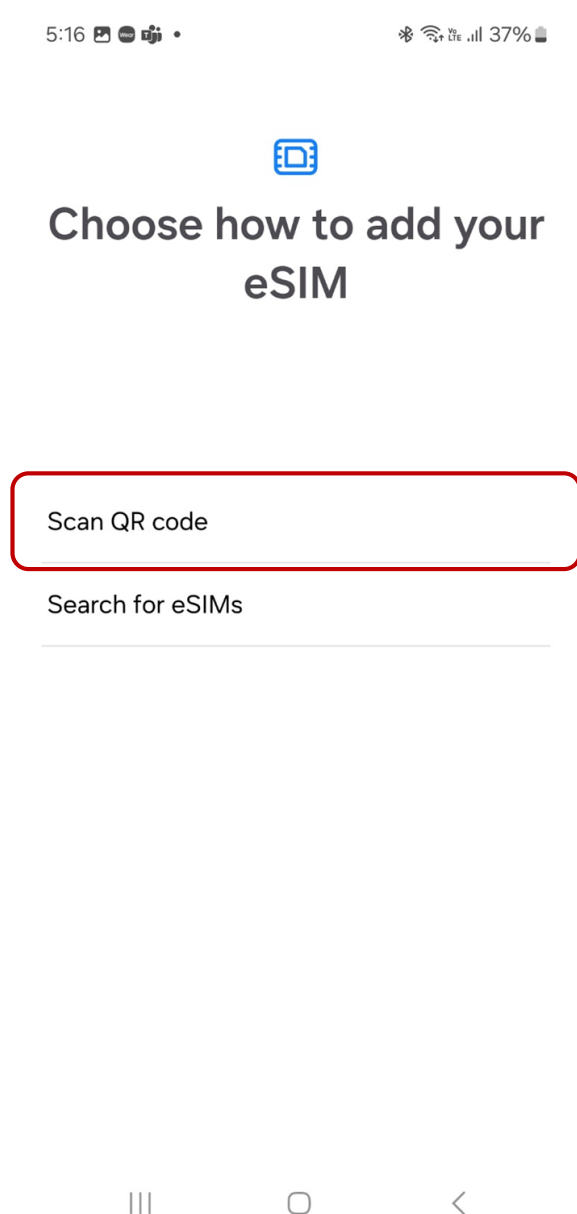**iOS devices**

SM-DP+ address:
h3a.prod.ondemandconnectivity.com

Activation code:
7A0DC0C2CDFD0D1F6AE0FF9CABD100
C4DE070E663A70CCDCF4D238D7FA667
F4E

Confirmation code:
No required

Android devices

Activation code:
LPA:1$h3a.prod.ondemandconnectivity.com$7A
0DC0C2CDFD0D 1FGAE0FF9CABD100C4DE070
E663A70CCDCF4D238D7FA667F4E

ℹ **Important**

If you cannot view the QR code, please find it on the attached file. As another option you can find your QR code and activate your eSIM on **Mi eSIM Telcel** portal.

Manage your eSIM on Mi eSIM Telcel portal

On **Mi eSIM Telcel** you can check your data consumption, buy more data or new eSIMs for you or your companions.

Enter activation code

LPA:1$h3a.prod.ondemandconnectivity.c

The code looks like this:

• LPA:1$operator.com$ABCDE-12345
• https://operator-sm-dp.com

Done

5.
Tap Scan QR code

6.
Tap Enter activation code
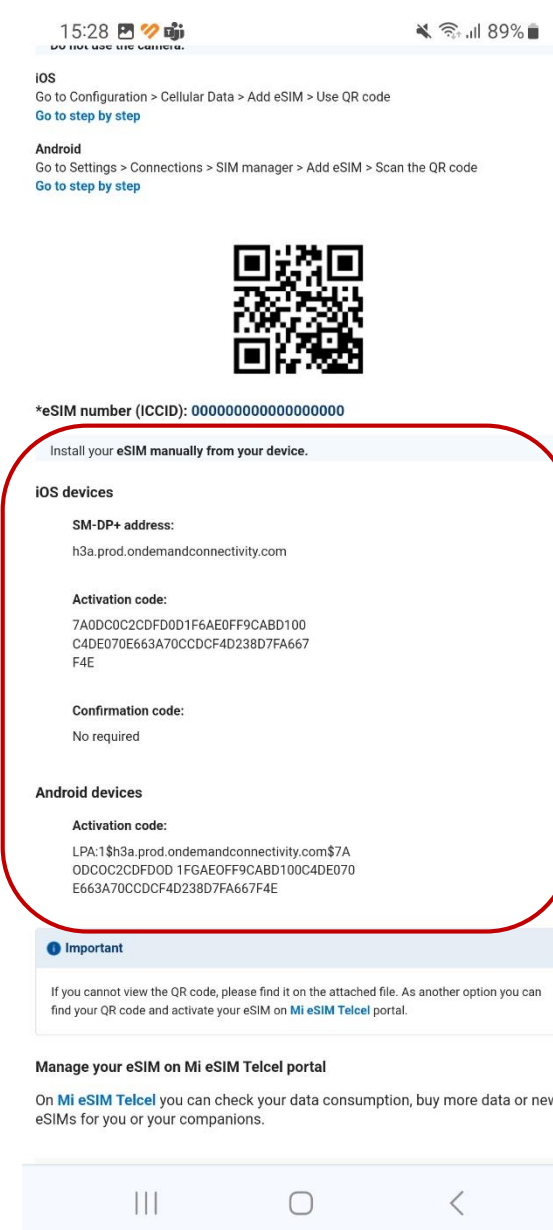
7.
Enter to Activation guide email and go to the manual process detail.

8.
Enter the manual process information.
Tap Done

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Do you want to add TELCEL eSIM?

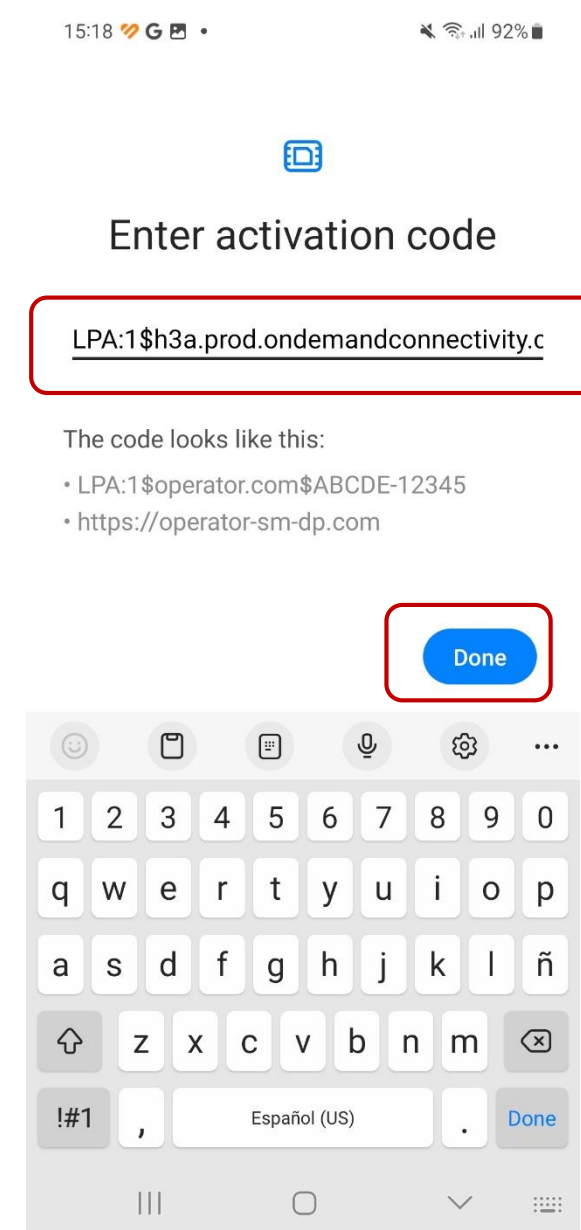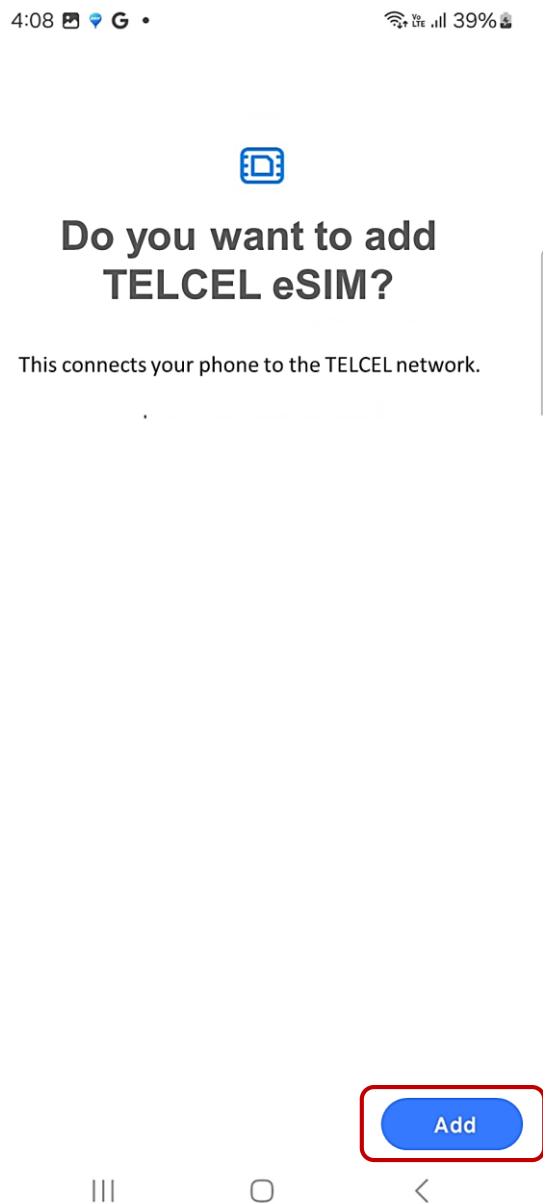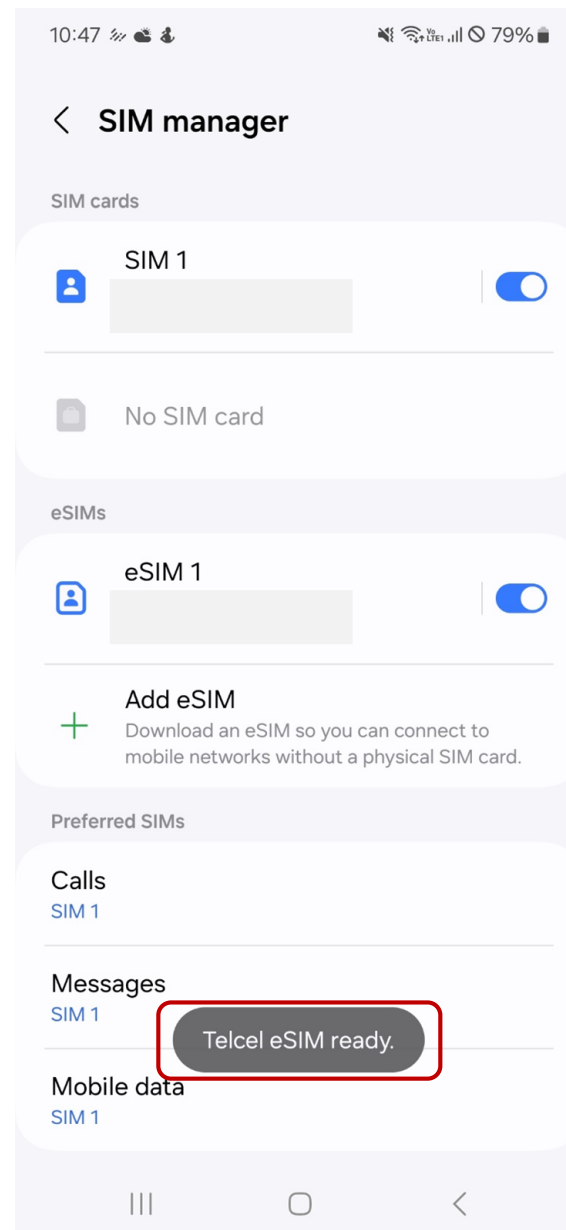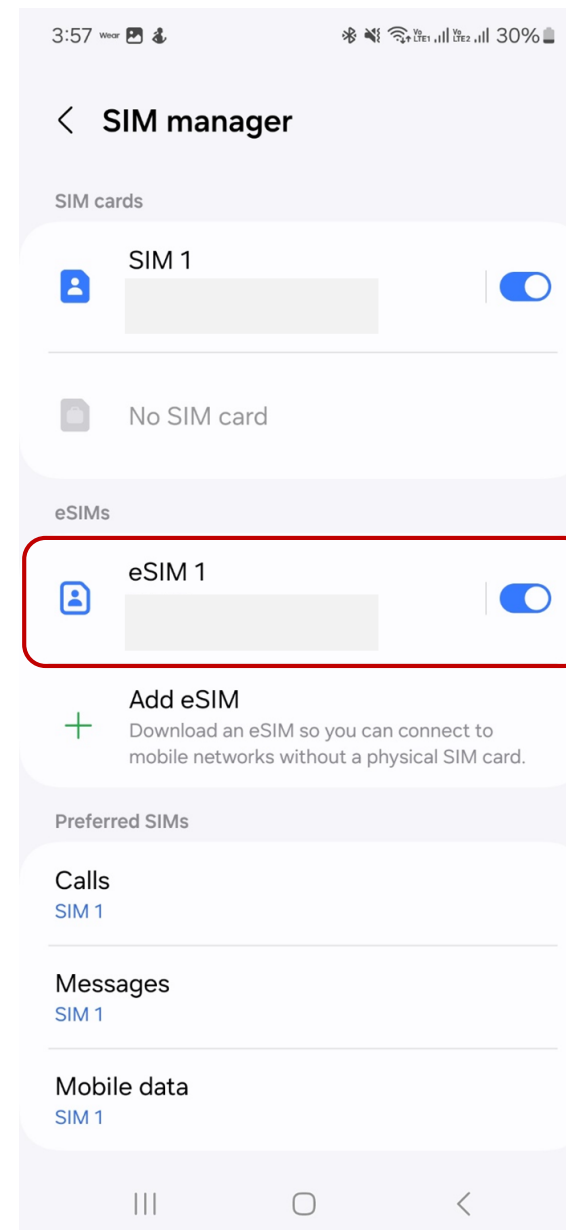This connects your phone to the TELCEL network.

Add

10:47

< SIM manager

SIM cards

SIM 1

No SIM card

eSIMs

eSIM 1

Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Telcel eSIM ready.

Mobile data
SIM 1

3:57

< SIM manager

SIM cards

SIM 1

No SIM card

eSIMs

eSIM 1

Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Mobile data
SIM 1

3:23

< eSIM 1

On

eSIM 1

Profile name: eSIM 1

Service provider:

ICCID:

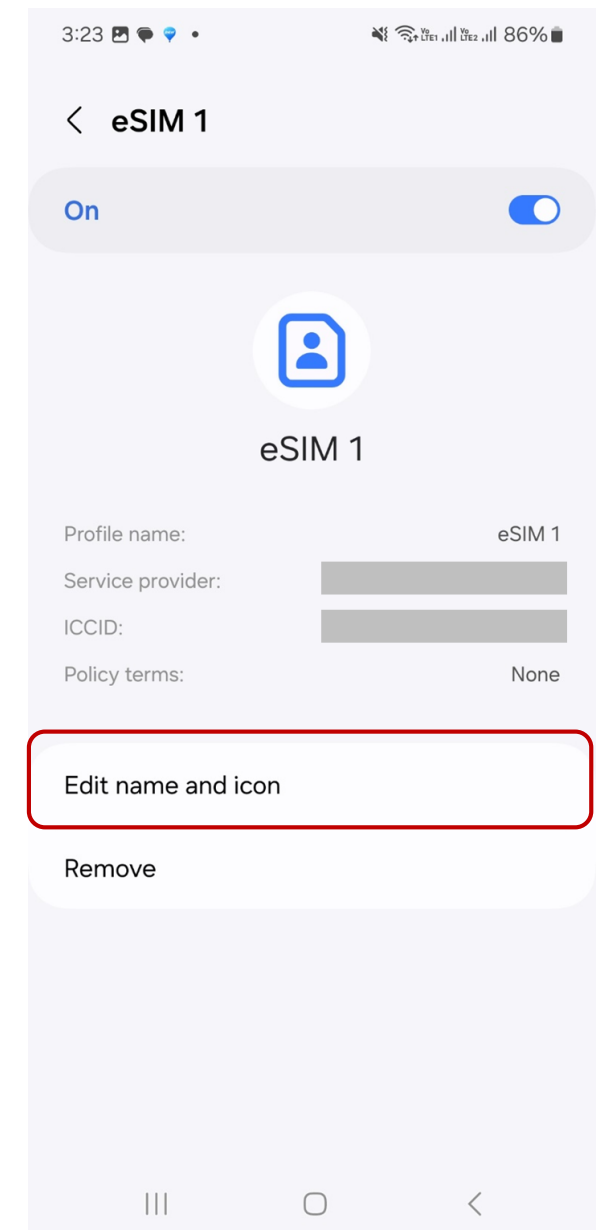Policy terms: None

Edit name and icon

Remove
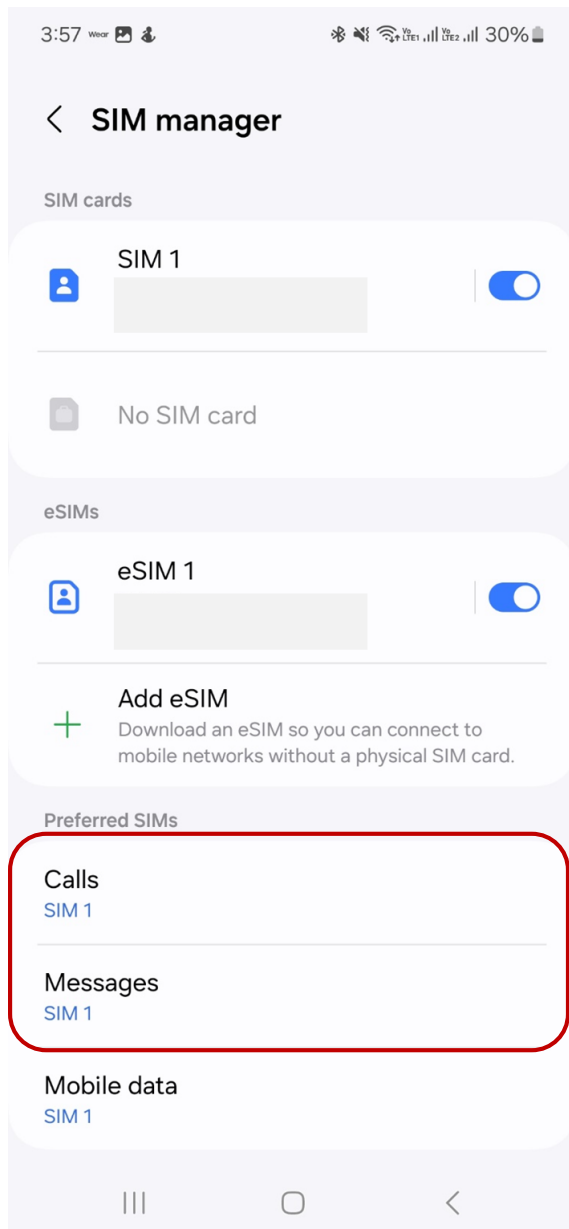

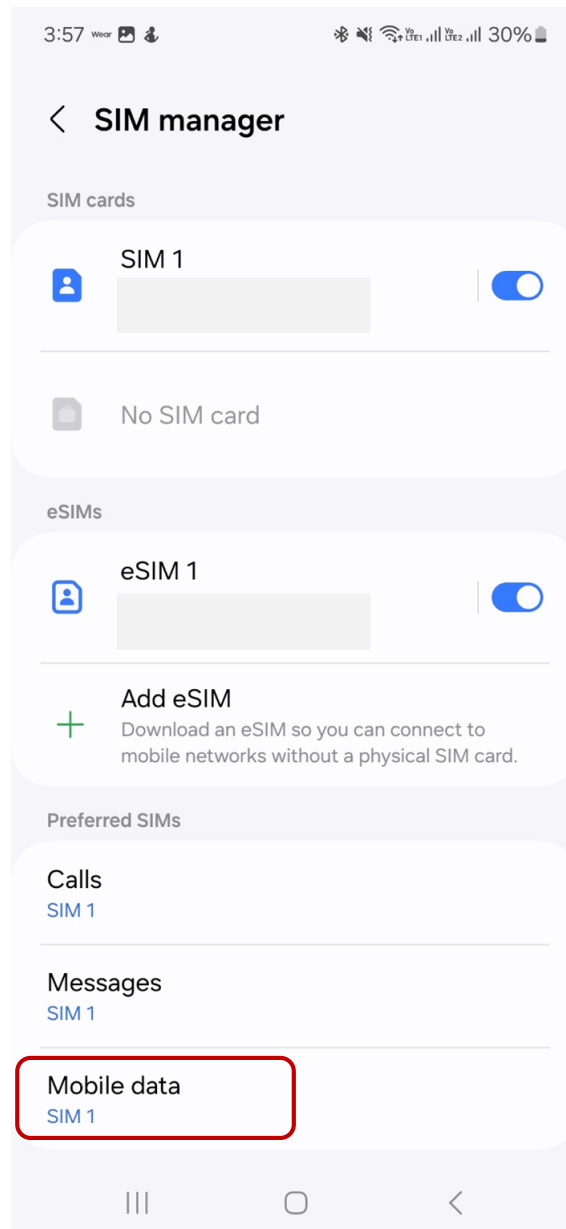9.
Tap Add to start the installation process of your eSIM

10.
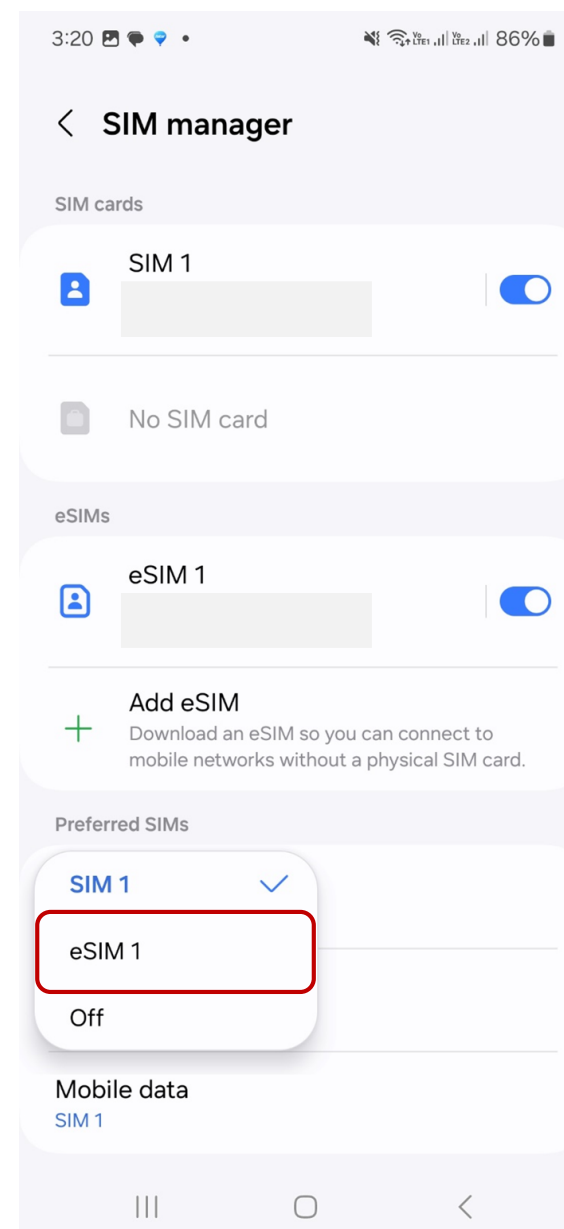Your eSIM is now active

11.
Select your new eSIM from Telcel

12.
Tap Edit name and icon to edit it and give it a name for identification

Screen 1 (3:57, 30%)

SIM manager

SIM cards

SIM 1 ●

No SIM card

eSIMs

eSIM 1 ●

+ Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Mobile data
SIM 1

Screen 2 (3:57, 30%)

SIM manager

SIM cards

SIM 1 ●

No SIM card

eSIMs

eSIM 1 ●

+ Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Mobile data
SIM 1

Screen 3 (3:20, 86%)

SIM manager

SIM cards

SIM 1 ●

No SIM card

eSIMs

eSIM 1 ●

+ Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

SIM 1 ✓

eSIM 1

Off

Mobile data
SIM 1

Screen 4 (3:21, 86%)

SIM manager

No SIM card

eSIMs

eSIM 1 ●

+ Add eSIM
Download an eSIM so you can connect to mobile networks without a physical SIM card.

Preferred SIMs

Calls
SIM 1

Messages
SIM 1

Mobile data
eSIM 1

Data switching ○

More SIM settings

13.
Select your Primary line as your preferred line for Calls and Messages
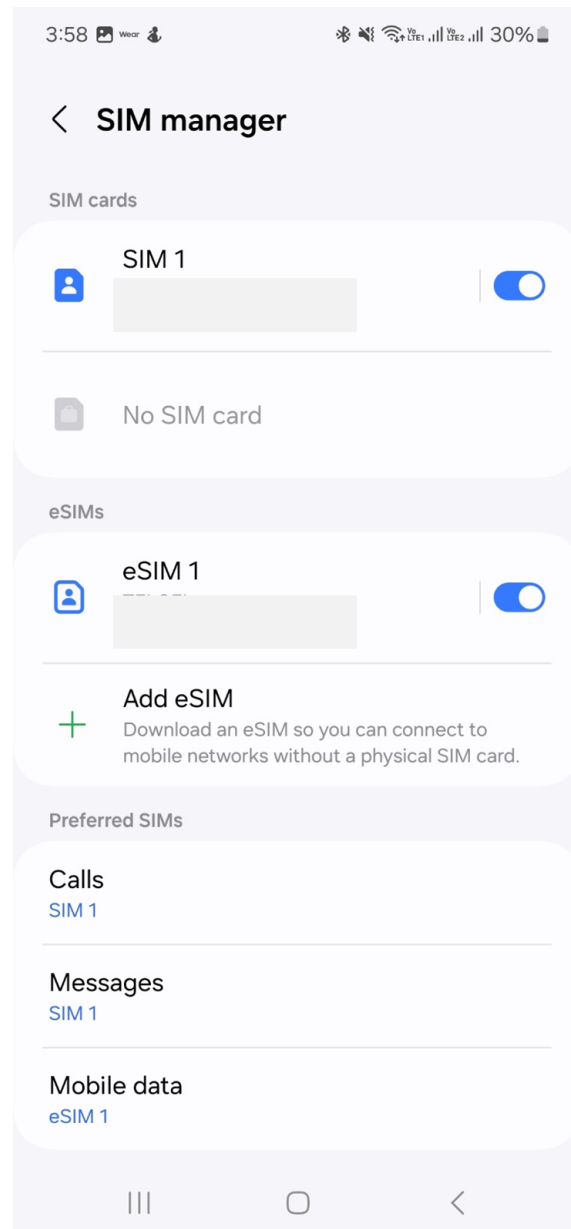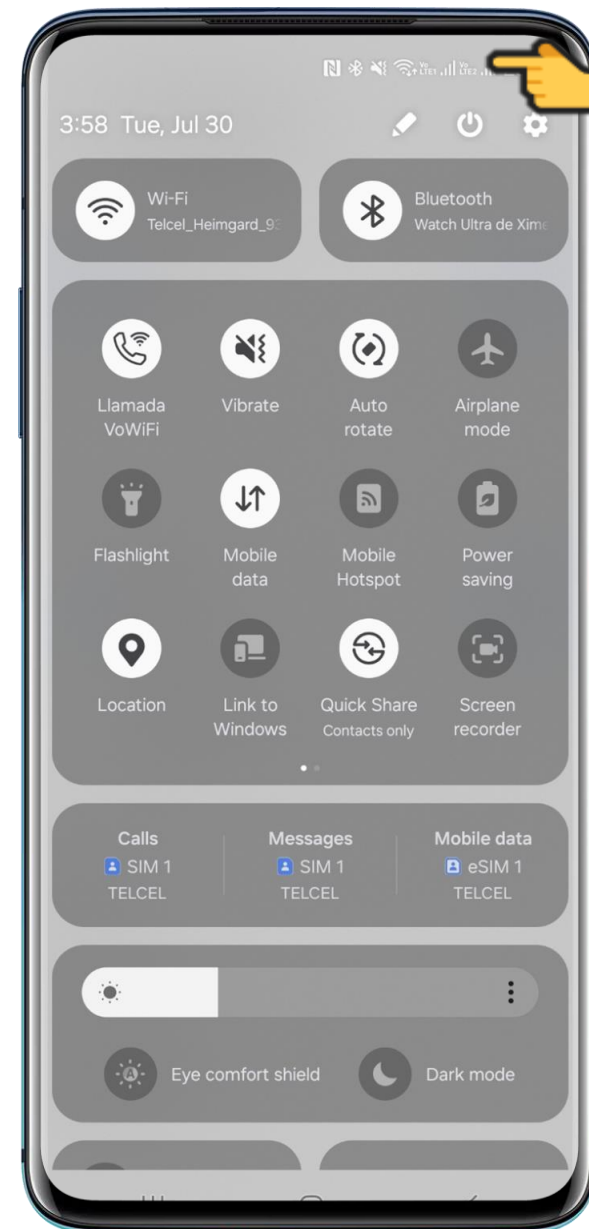
14.
Tap Mobile data option.

15.
Select your new Telcel eSIM line for Mobile Data
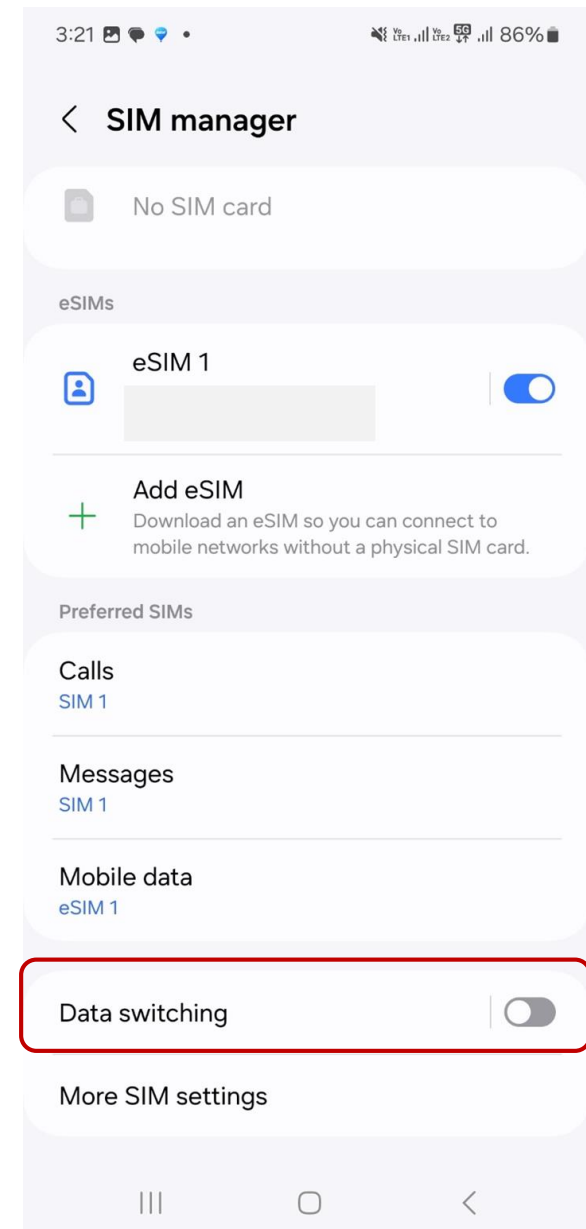
16.
Keep "Data switching" turned off to avoid Roaming charges on your Primary line
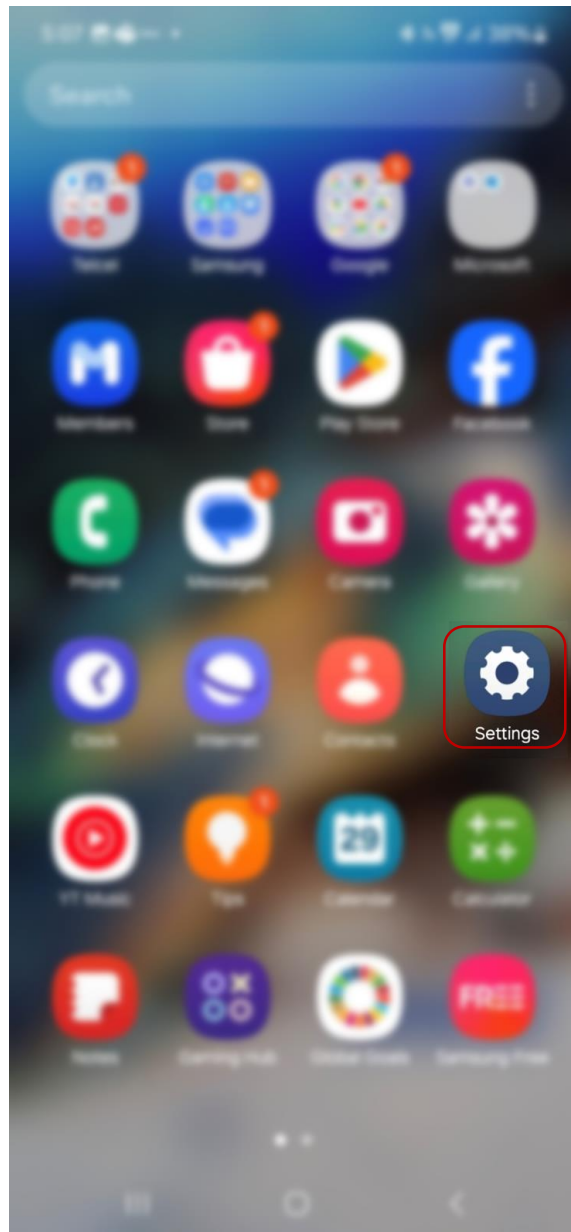
17.
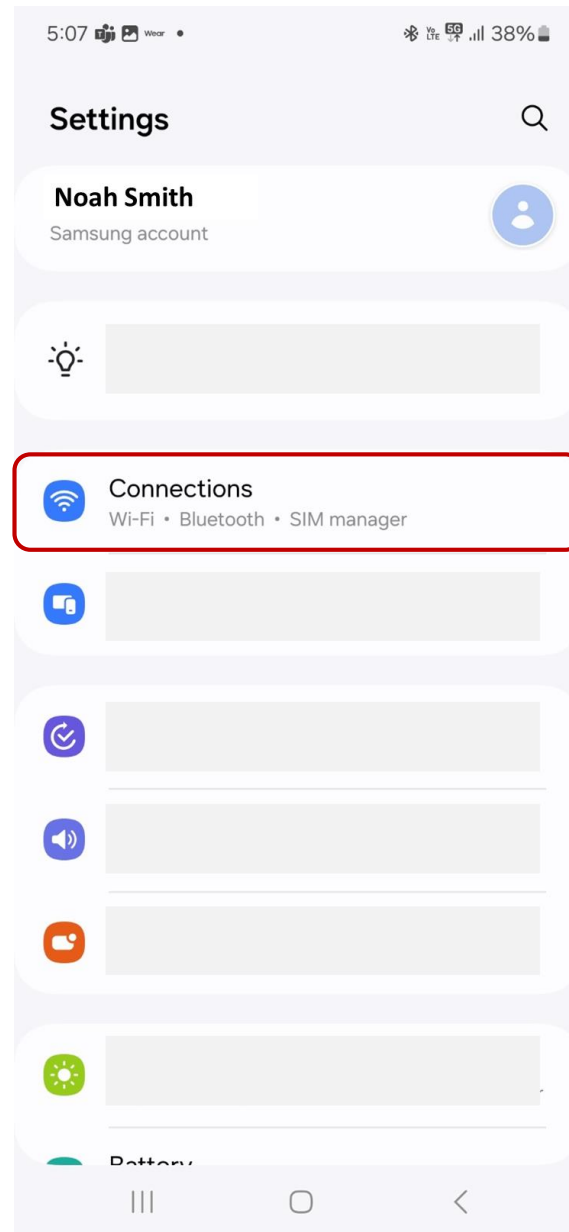Your Telcel eSIM is now active and ready to navigate at the highest speed

18.
Make sure there is at least one bar in the signal icon on your device
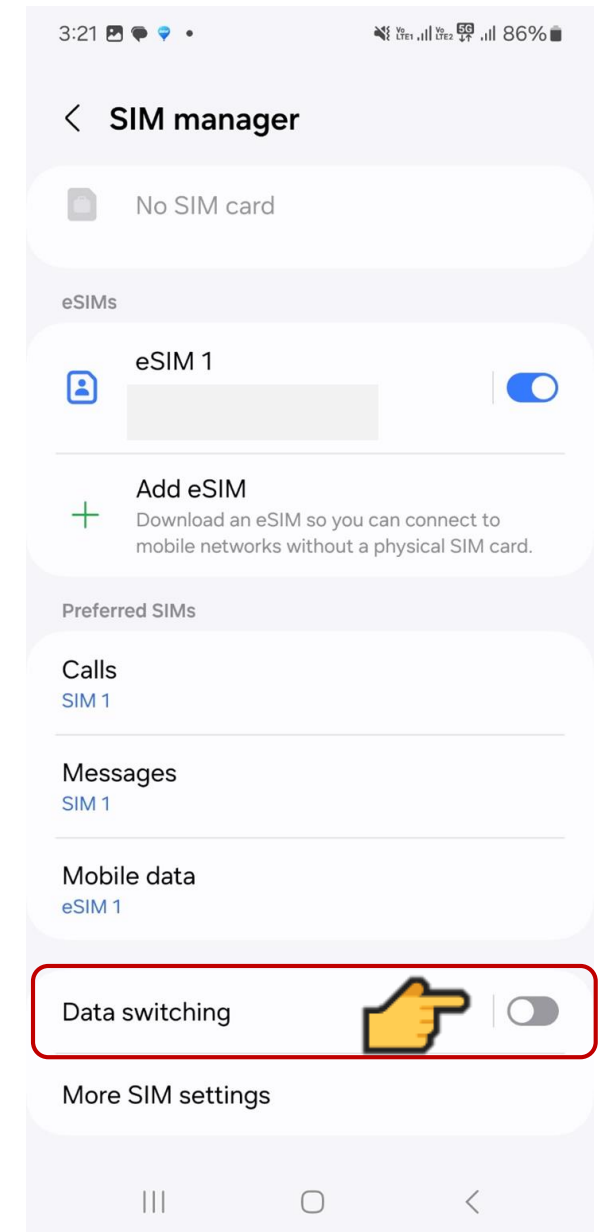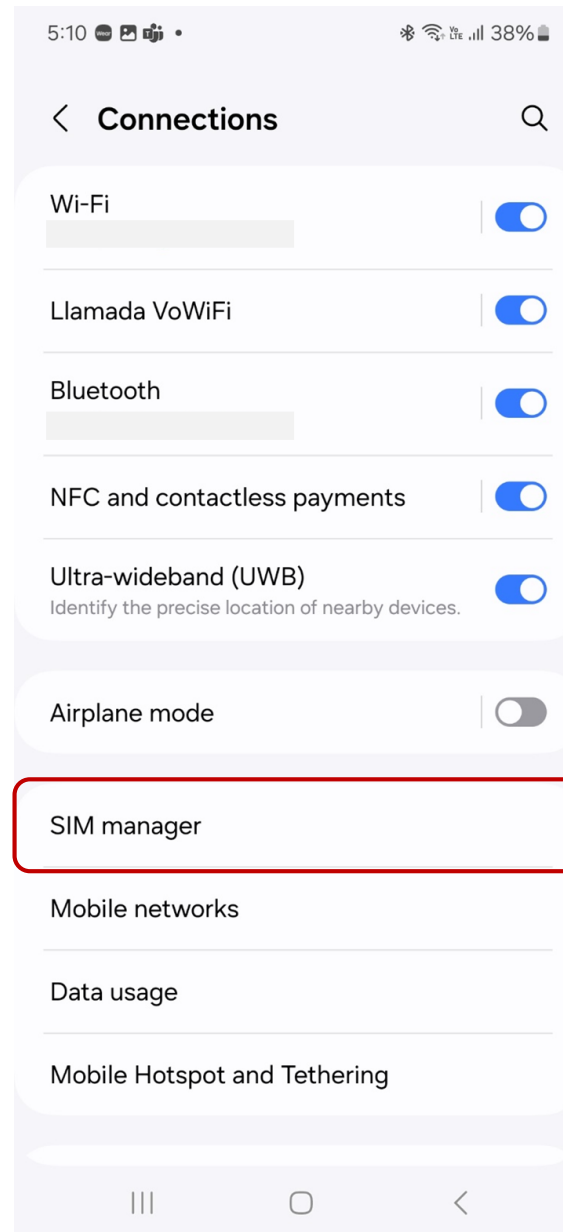
Traveling to the United States or Canada?
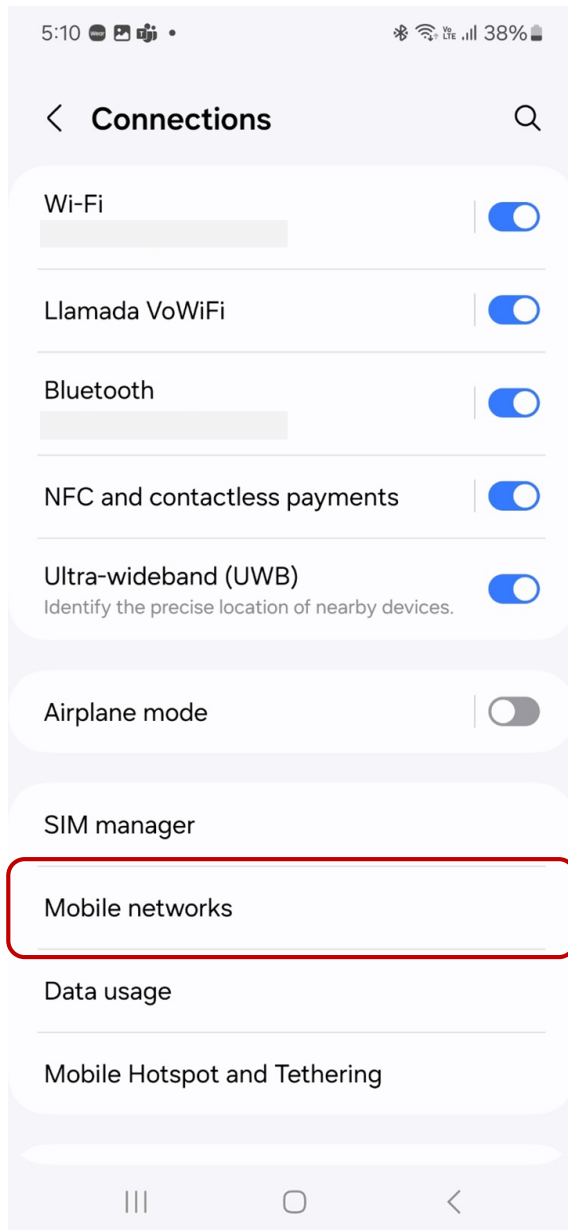## Activate Data Roaming on your Telcel eSIM

1.
Go to Settings

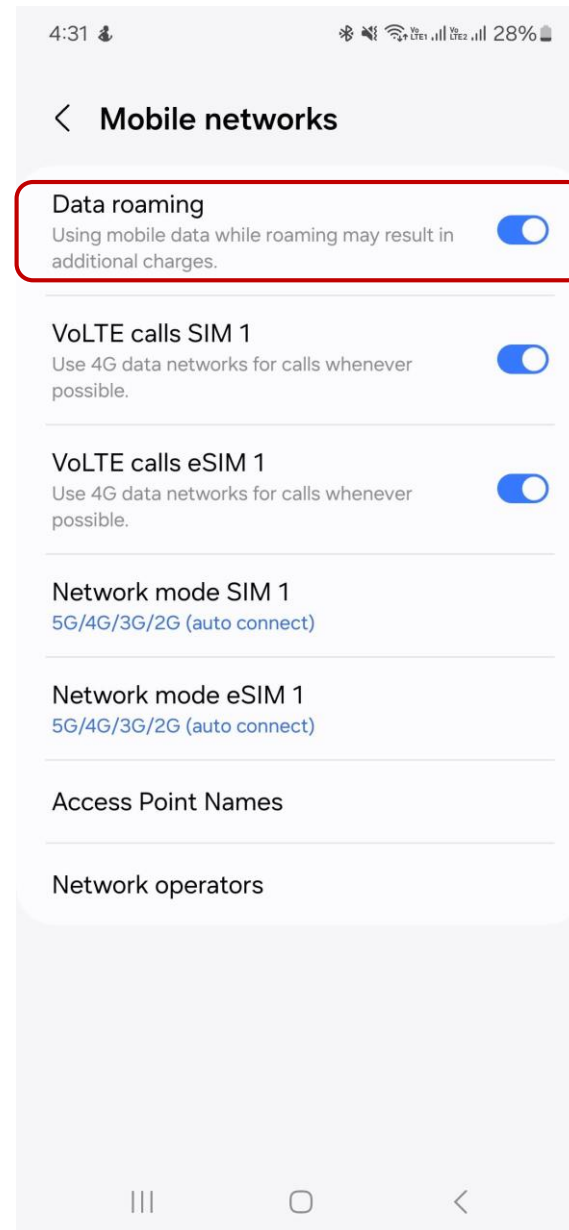2.
Select Connections

3.
Click on SIM manager to confirm Data Switching is turned off to avoid
Roaming charges on your Primary line.

4.
Select Mobile networks

5.
Activate Data Roaming

Have questions?

Visit the FAQ section at Telcel.com